



IFS Food Version 8
April, 2023

Final IFS Audit Report
Unannounced

Audited company: The Edlong Corporation

GS1 GLN(s):

Sanitary legal authorisation number:

Legal authorisation number: *5100

Date of audit: 31.03.2026 - 01.04.2026

Name and address of certification body

AIB International Certification Services, Inc.

1201 Bakers Way Manhattan, Kansas 66502 USA

Accreditation number of the certification body

0835

Audit overview
IFS Food Version 8, APRIL 2023

Audit details

Lead auditor/assessor: Alfonso Mazariegos	Date/time of current audit 31.03.2026 (08:00-12:30) 31.03.2026 (13:00-16:30) 01.04.2026 (08:00-13:00) 01.04.2026 (13:30-16:30)	Date/time of previous audit: 04.04.2025 Certification body and auditor of previous audit: AIB International Certification Services, Inc./Hamilton Avila
Reviewer: Ana Pons		

Name and address of the company (or head office): 	Name and address of the audited site: The Edlong Corporation 65 King Street, 225 Scott Street, & 265 Scott Street 60007 Elk Grove, Illinois, United States of America
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	COID: 29296 Contact person in case of emergency (e.g. recall): Albert Hernandez, 18476316700, 18476316700, alberto.hernandez@edlong.com
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Phone:	Fax:	Phone: 18476316700	Fax: 18476316700
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Website:	E-mail:	Website: www.edlong.com	E-mail: info@edlong.com
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Scope of the audit

The emulsification, spray drying, and blending of dry and liquid flavors packed in polyethylene-lined fiber cartons and drums, and in polyethylene jugs, pails, totes, and drums.

Product scope(s): 10
Technology scope(s): C, D, F

Additional information

Exclusions: No
Partly outsourced processes: No
Decentralised structure(s): Yes There were 3 buildings associated with the site with total area of about 6620 m², located within 0.5 Km of each other:

- 265 Scott Street (1230 m²): main offices, research and development, pilot plant, marketing, sales, human resources
- 225 Scott Street (2650 m²): powder department, warehouse, shipping and receiving, production offices
- 65 King Street (2740 m²): liquids department, emulsions department, spray dry department, maintenance department, shipping and receiving, warehouse, quality control laboratory, quality department

Multi-location production sites: No
Multi-legal entity: No

Final result of the audit

As a result of the audit performed on 31.03.2026 - 01.04.2026, "AIB International Certification Services, Inc." found that the processing activities of The Edlong Corporation for the above mentioned scope of audit comply with the requirements set out in the IFS Food Standard, Version 8, at Higher level, with a score of 99.77%.	Recertification audit between 03.02.2027 and 14.04.2027 in case of announced audit and between 09.12.2026 and 14.04.2027 in case of unannounced audit.
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Observations regarding non-conformities (D evaluation of KO requirements and Majors):

None

Description of follow-up on corrections and corrective actions from previous audit

Audit overview
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Clause: 4.14.3

Finding description: A partial pallet of a dairy-containing ingredient was noted without its allergen label. All other items noted during the site inspection had their allergen labels properly affixed. This partial pallet was located next to other pallets of the same item that were properly labeled.

Review comments: No issues observed. The CA can be considered effective.

Company profile
Company data
Year of construction of the audited site(s): 1964
If the site was fully reconstructed, enter the year: 1968
Area of the production site: 6620m2
Number and description of buildings, floors and production lines (including decentralised structure(s), if applicable): Number of buildings: 3 Number of floors: 1 Number of production lines: 4
Maximum number of employees at peak season within a calendar year and explanation: 100 There were 100 full-time employees. 13 shift workers, 78 Administrative, 3 sanitation workers, 3 maintenance workers, 3 warehouse and dispatch workers, no temporary workers.
Detailed description of product groups and products per scope produced in the company: Full view of the company's on-site processes: from raw materials receipt to finished products: 65 King Site: Emulsion Process (P12; Blending), Bottling (P12). Spray Drying Process (Dehydration: P5). Liquid flavors process: (P12; Mixing), Bottling (P12). 225 Scott Street Site: Powder Process: Blending (P12). 265 Scott Street Site: Development of new products. Several materials are cooled (Quality objective: P6).
Does the audited site have seasonal production? If "yes", provide description: No
If there are seasonal breaks in the production process for more than one week, specify the timeframe and provide explanation: No
Does the audited site have fully outsourced products in addition to the main processes/products?: Yes The site has three external outsourcing manufacturers, GFSI Certified. GFSI recognised scheme
Does the audited site have traded products in addition to main processes/products?: No
Description about key investments made by the company related to the production and product safety and quality in the last 12 months (construction changes, machinery, etc.): None
Does the company fulfil the requirements about the use of the IFS Food Logo, as defined in the IFS Food Certification Protocol (Part 1)? If "no", provide explanation: Yes
Working language of the site and language in which the (food) safety and quality management system is written: Working language: English Safety and quality management system: English
If the site is certified for other standards, specify the name(s) of the standard(s): Yes Other National Organic Program Dated 2025-03-19 Halal (Products) By Islamic Food and nutrition council of America Exp date 2027-02-25 Kosher by the National council of Young Israel. Exp date 2027-02-28
This audit/assessment was conducted as a combined audit/assessment with:
Additional information: All the shifts can be seen. Site size and number of employees were confirmed onsite.

Company profile
Audit data
Language in which the IFS Food Audit was conducted: English
Audit duration (only for IFS Food Audit): 16:00 Hours (minimum calculated audit duration: 16:00 Hours)
In case of reduction/extension of audit duration, justify:
Which products were produced and which processes have been running during the on-site evaluation? Butter type flavor, Provolone type flavor, Milk type flavor
Additional information: None

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IFS Audit Report

Summary table of all chapters and result (in percentage) per chapter

	Chapter 1	Chapter 2	Chapter 3	Chapter 4	Chapter 5
	Governance & commitment	Food safety and quality management system	Resource management	Operational processes	Measurements, analyses, improvements
KO non-conformities	0	0	0	0	0
Major non-conformities	0	0	0	0	0
A	11	27	22	114	37
B	0	0	1	1	0
C	0	0	0	0	0
D	0	0	0	0	0
NA	0	0	2	17	0
Result per chapter (%)	100	100	98.91	99.78	100

Overall summary: Table of compulsory fields for specific defined IFS Food Audit Requirements and Key Elements

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Policy	1.1.1	<p>Senior management has developed, implemented and maintained a corporate policy, taking the following into consideration:</p> <ul style="list-style-type: none"> - food safety, product quality, legality and authenticity - customer focus - food safety culture - sustainability. <p>Based on the corporate policy, the senior management has broken down measurable objectives for communication about food safety policies and responsibilities, training, employee feedback on food safety related issues and performance measurement for the relevant departments to meet the food safety and product quality needs. Last update 1-20-2026, rev 4, signed by the President MN dated 2025-09-15.</p> <p>There are targets to each objective of FSQ Culture:</p> <ul style="list-style-type: none"> IFS Certification major than 98.5 Incidents of FS&Q investigation 100% More than 99.9% of compliance with microbiological criteria Minus than 2 food safety or quality related complaints per million of pounds No critical or major GMP nc No Recalls No downgraded product <p>FSQ Legality and authenticity objectives:</p> <ul style="list-style-type: none"> Compliance of products with customer, statutory and regulatory requirements Always authorized release of products Remain informed of new regulatory updates Ensure all risks of FS are reduced to tolerable levels. <p>Customer satisfaction</p> <p>All in compliance.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Corporate structure	1.2.1 KO 1	Based on the samples reviewed during the evaluation, the senior management provides sufficient resources to establish, implement, maintain, review and improve the food safety and product quality management system. Through the use of clear work instructions, an organisational chart and backup rules for staff, senior management ensures that employees are aware of their responsibilities. Monitoring is achieved through internal audits and site inspections among other measures.
	1.2.3	The company has documented, implemented, and based on the sample reviewed during the evaluation, maintained an organisational chart identifying the job functions and responsibilities of those employees whose activities affect food safety. The chart is up to date. The department responsible for quality and food safety management reports directly to the senior management. Last Organization Chart located in the platform of the site, updated in real time. The FSQ Manager is member of the Chief Operating Office team.
	1.2.5	Based on the samples reviewed during the evaluation, the senior management has implemented and applied an up-to-date system of all relevant legislation, scientific and technical developments, industry codes of practice, food safety and product quality issues, and is aware of factors that can influence food defence and food fraud risks. This applies to countries of production and destination.
	1.2.6	<p>Name of the competent authorities Illinois Department of Public Health</p> <p>Have there been any mandatory actions connected to food safety, food fraud and/or legality of the product(s)? No</p> <p>Unannounced, comprehensive, limited scope flavor processor sanitary inspection at 225w Scott St site, reviewing FDA registration (valid), review of the last two visits (2023 and 2025): no violations. Inspection to the site reviewing processes, cleaning chemicals, pests inspection, exteriors, no issues.</p>
Management review	1.3.1	Based on the samples reviewed during the evaluation, the corporate policy is communicated to all employees. Interviewed employees are aware of the corporate policy content and the policy has been applied consistently. Elements of food safety culture, including communication, training, feedback from employees and performance measurement on food safety are implemented. The senior management reviewed all elements of the food safety and product quality management system, including the HACCP plan within a 12 month period, to ensure their continuous suitability and effectiveness. The results of the annual Management Review are used to support the continuous improvement process. Last Management Review: 2025-04-10 Presided by the Senior Management LS, FSQ, FSQ Analyst, VP, R&D, VP Regulatory R&D, other in remote way.
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Document management	2.1.1.3	The company has documented, implemented, and based on the sample reviewed during the evaluation, maintained a procedure for the control of documents and their amendments. All documents which are necessary for compliance with the product requirements are available in the latest version. The reasons for any amendments to documents, critical for product requirements, are recorded. The implemented system demonstrates effective control over all operations and processes related to food safety and product quality.
Records and documented information	2.1.2.2	Based on the samples reviewed during the evaluation, records and documented information are securely stored for the time period required to meet customer and legal requirements, or for a minimum of one year after the specified shelf-life of the food if customer or legal requirements are not available. The implemented system is effective and required records were available during the evaluation.
HACCP plan	2.2.1.1	Based on the samples reviewed during the evaluation, the company's food safety management system is a fully implemented, systematic and comprehensive HACCP based plan that follows the Codex Alimentarius principles, good manufacturing practices and good hygiene practices. Legal requirements of the production and destination countries are followed. The HACCP plan is specific to the site and implemented, documented and maintained.
	2.2.1.2	Based on the samples reviewed during the evaluation, the HACCP plan covers all raw materials, packaging materials, products and every process from incoming goods up to the dispatch of finished products. Product development is covered in the HACCP plan.
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
HACCP system	2.3.8.1	<p>CCPs in the company 4</p> <p>The following different CCPs are implemented</p> <ul style="list-style-type: none"> • 10 Dry products, other ingredients and supplements • Others - Pathogens <p>CCPs of the company were:</p> <ul style="list-style-type: none"> • CoA for dairy-derived ingredients. Visual examination of COA at each receipt by the receiving department to verify absence of salmonella. <p>CCPs of the company were:</p> <ul style="list-style-type: none"> • COA for dairy-derived ingredients. Visual examination of COA at each receipt by the receiving department to verify absence of salmonella. • Magnet. Cleaning of magnet by trained personnel at the beginning and end each batch to verify absence of ≥2mm pieces of metal. • Sieve. Visual inspection of ≥12 mesh sieve by the batch maker at the beginning and end of each batch to verify it was intact and undamaged. • Finished product labelling. Visual inspection of each product label by the batch maker to verify that the correct allergens were shown on the label and that labels were correct for the product.
	2.3.9.1 KO 2	<p>The following different CCPs are implemented</p> <ul style="list-style-type: none"> • CoA and Lab Analysis of dairy ingredients containing information about absence of Salmonella. <p>Process step</p> <ul style="list-style-type: none"> • Receiving of Refrigerated and ambient raw material. <p>Control method</p> <ul style="list-style-type: none"> • Visual review of the CoA and lab tests. <p>Critical limit(s)</p> <ul style="list-style-type: none"> • Salmonella negative result (absent) <p>Control frequency</p> <ul style="list-style-type: none"> • Each reception <p>Each reception the raw material is inspected. For the case of dairy ingredients, the CoA is reviewed and has to have the lab analysis of Salmonella.</p>
	2.3.11.2	<p>The HACCP plan is reviewed once within a 12 month period or whenever significant changes occur to raw materials, packaging materials, processing methods, infrastructure and equipment that impacts food safety. Last review: 2026-03-27.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Personal hygiene	3.2.1	Based on the samples reviewed during the evaluation, documented personal hygiene standards are established, implemented and maintained to minimise food safety risks. In case of any health issue or infectious disease that may have an impact on food safety, the company is prepared to take actions, including medical screening procedures when applicable, in accordance with local legal requirements to minimise contamination risks.
	3.2.2 KO 3	Based on the samples reviewed during the evaluation, the requirements for personal hygiene are observed and applied by the relevant personnel, contractors and visitors. The verification, in addition to other aspects, takes place within the framework of internal audits and site inspections.
	3.2.8	Based on the samples reviewed during the evaluation, hygiene usage rules are implemented accordingly.
Training and instruction	3.3.1	Based on the samples reviewed during the evaluation, the company has documented and implemented a program to cover training and instruction with respect to the product and process requirements and the training needs of the employees, based on their job position. There is a resource management & training policy QM18 Last review 2025-10-20. the program includes the following topics: personnel hygiene, HACCP / FS, Allergen control, sanitation, chemical control, food defense, GMP practices, among others. There is a refresher annual training including topics as GMP, communicable diseases, allergens, CCP, Pest control, food defense, food fraud, regulatory compliance job-specific topics, among others.
	3.3.2	Based on the samples reviewed during the evaluation, the company has implemented the necessary trainings to cover all personnel, seasonal and temporary workers and employees from external companies, employed in the respective work area. Visitors training evidence: Based in the GMP Guide for non-employees, Rev 7, 2026-03-20 with several requirements that the visitors have to read before their entrance to the site.
Staff facilities	3.4.1	Based on the samples reviewed during the evaluation, the company provides suitable staff facilities including toilets, which are proportional in size, equipped for the number of personnel, designed and maintained to minimise food safety risks.
	3.4.5	Based on the samples reviewed during the evaluation, hand washing facilities are provided, designed and operated to minimise food safety risks.
Customer focus and contract agreement	4.1.3 KO 4	Which of the following 6 types is the customer agreement related to • Labeling Labels are printed in the Spanish language according to client requirements.
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Specifications/ finished products	4.2.1.1	<p>The following finished product specifications (minimum 2) have been reviewed during the evaluation</p> <p>Queso Blanco seasoning #1412275 dated 2025-11-08 Natural and artificial milk type flavor #1411964 powder, dated 2026-06-13</p> <p>The finished product specification for retail brands which have been reviewed during the evaluation have been agreed upon with the customers</p> <p>No retail brand products</p> <p>Reviewed the Specification Policy QM44 Rev 1, dated 2025-10-01 including statements as: No clients private labels manufacture, Software of control of recipes, formulas, etc. PV Claims declared: Organic, Kosher, Halal Development of their formulas Storage of specs in SP platform Legality compliance due the creation of new products by R&D, Regulatory, Operations and FSQ Rework only on the same product Raw materials specs defined by the supplier.</p>
Specifications/ raw materials	4.2.1.3 KO 5	<p>The following raw material specifications (minimum 5, based on the identified risks, more might be necessary) have been reviewed during the evaluation</p> <p>Mustard Flow, 2022-01-13 Cheddar Cheese, 2024-02-8 Whey Powder Sweet Protein, 2022-06 Whey Protein concentrate 80%, 2025-09-18 Yeast extract: 2024-02-01</p> <p>The reviewed specifications were found to be up to date, unambiguous, in compliance with legal and with customer requirements, and were handled in accordance with the procedure to control the creation, approval and amendment of specifications.</p>
Special claims/ statements	4.2.1.5	<p>There are specific requirements from clients for claims</p> <p>Yes</p> <p>Specific requirements</p> <ul style="list-style-type: none"> • Organic • Halal • Kosher <p>There are specific requirements from clients that certain treatment or manufacturing methods are excluded (e.g. GMO, irradiation)</p> <p>No</p> <p>The company works with products that consist of, contain or are produced from GMOs</p> <p>No</p> <p>QA verifies the information to be contained in the labels of the finished products (Including claims Halal, Organic Product, or Kosher).</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Product development	4.3.2	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure to ensure that labelling complies with current legislation of the destination countries and customer requirements. Finished products reviewed during the evaluation are labelled in compliance with the applicable food safety legislation in the countries of destination and customer requirements.</p> <p>The company does not handle any bulk material.</p>
	4.3.3	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a product and process development / modification process which results in specifications about formulation, packaging requirements, manufacturing processes and process parameters related to the fulfilment of product requirements. The reviewed records related to product and process development / modification have been found compliant.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Purchasing	4.4.1	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the evaluation and approval of all suppliers which have an effect on food safety and product quality.</p> <p>The procedure addresses purchasing in exceptional situations to ensure that all materials and services comply with the documented specified requirements.</p> <p>The procedure also covers the continuous monitoring of suppliers which have an effect on food safety and quality.</p> <p>Based on the samples reviewed during the evaluation, related records and where necessary follow-up actions have been reviewed and found compliant.</p> <p>Reviewed procedure QM17, Rev 2, dated 2025-10-20 including: List of approved supplier included in the list of sales force including the specifications of all the ingredients. All the ingredients are included in the FS Risk assessment. There is a last manufacturer identification for all the ingredients, included the received by brokers / distributors. Dairy ingredients require info of chemical hazards, FM risks, MB hazard controls, radiological hazards, fraud prevention, GFSI certification, or minimum GMP Certification. (Reviewed the CoA verification of the traceability exercise: WP Sweet grade A 50 lb received 205-10-17 signed by CV Sp wt age chd chs pwd kh 50# signed by SB 2025-08-29 Yeast extract 2025-09-03 signed by SB Lactic acid powder 60% FG signed by MLN 2025-06-13 Every three years, Questionnaire of FS for High Risk materials (dairy – derived) Warning letters about compliance of FDA requirements by the suppliers. Reviewed questionnaire of supplier C Dairy P Inc dated 2025-05-15 Reviewed questionnaire of Yeast extract Organization dated 2024-05-05.</p> <p>There are emergency purchase situations. R&D , FSQ, and Regulation approve the product.</p>
	4.4.3	<p>The reviewed specifications for purchased services were found to be up to date, unambiguous, in compliance with legal and with customer requirements, and were handled in accordance with the process to control the agreement, approval and change of purchased services.</p> <p>Reviewed procedure QM17 2025-20-10, REV 2 For service suppliers there is a contract agreement including the compliance of FS and legality (Pathogen, FM, among others).</p> <p>Reviewed the Pest Control Agreement 2026-01-20 Reviewed the laundry service agreement 2023-11-27 Reviewed the sanitary transportation requirements including conditions of the box, temperature, drivers requirements. Document signed by the supervisor of the Organization and the contractor TTWC dated 2024-10-16.</p> <p>Reviewed ISO 17025 of the external lab: MSII in the field of testing, AN AT-1491 exp date 2026-10-22 for all the external tests.</p>
	4.4.4	No outsourced processes
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

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Product packaging	4.5.1	<p>List the kind of food contact packaging materials used for finished products</p> <ul style="list-style-type: none"> • Plastic pails and jugs • Fiber drums lined with plastic • Polyethylene drums • Corrugated box with liner • Plastic bulk totes <p>Reviewed specification of: Fibre Drum: item 291 including material (Kraft paper). Dated 2024-05-10 20 liter rectangular tight head with integrated handle, material: FDA approved resin: Body: HDPE dated 2024-05-30 Plastic drum of High Molecular Weight High density Polyethylene 2024-08 Plastic bag (blue bag on roll) Polyethylene resins. Dated 2024-02-27</p>
Factory location	4.6.1	<p>The company investigated the extent to which the factory environment (e.g. ground, air) may have an adverse impact on food safety and product quality. Where it is established that product safety and / or quality is at risk, appropriate control measures have been implemented. Outside areas are, based on the samples reviewed during the evaluation, maintained to ensure food safety and product quality.</p> <p>There is an environmental risk assessment, last update 2025-09-17 including factory environmental External. Hazard: Adverse impact of food safety and product quality in the air, ground, water. Likelihood: Low risk, Severity: 4 almost insignificant, Risk: low.</p> <p>Internal: Hazard biological, chemical, physical, with adverse impact of FS, Q, Smells, dusty air.</p> <p>Controls: External: Plant location in a safe area, no agricultural production, dust, smells, cement, chemical plants near by, neighbors no contribute to pollution. GMP measures control the smell of flavors.</p>
Plant layout and process flow	4.8.2	<p>Only to be filled in for animal slaughtering sites NA. The site does not have slaughtering processes.</p> <p>If yes: description of the plan NA</p> <p>Based on the samples reviewed during the evaluation, the layout, process flows and processes and procedures are designed, planned, implemented, constructed, maintained and suitable to mitigate all food safety risks. Cross contamination risks are minimized through effective measures for purchased materials, work in progress, rework, packaging and finished products.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Constructional requirements	4.9.1.1	<p>General summary of the conditions of the infrastructure: general condition, control measures, monitoring, what is the risk for product contamination, etc.</p> <p>There were 3 buildings associated with the site with total area of about 6620 m², located within 0.5 Km of each other:</p> <ul style="list-style-type: none"> • 265 Scott Street (1230 m²): main offices, research and development, pilot plant for proof-of-concept work (no commercial product or distribution), marketing, sales, human resources • 225 Scott Street (2650 m²): powder department, warehouse, shipping and receiving, production offices • 65 King Street (2740 m²): liquids department, emulsions department, spray dry department, maintenance department, shipping and receiving, warehouse, quality control laboratory, quality department <p>There are monthly inspections, cleaning programs, maintenance routines, and other pre-requisite programs including the buildings. No issues of contamination risks of around the buildings (city environment).</p> <p>The premises and buildings were designed, maintained, and constructed in good conditions. Walls and ceilings were observed in good conditions.</p> <p>Floors, doors, drains, lighting were observed without issues.</p>
Water supply	4.9.9.1	<p>Origin of the potable water/used water</p> <p>City net of Elk Grove</p> <p>Own source</p> <p>No</p> <p>Local water supplier</p> <p>Yes</p> <p>Internal laboratory</p> <p>No</p> <p>External laboratory</p> <p>Yes</p> <p>Frequency of water analyses</p> <p>Every three months</p> <p>Performed analyses</p> <ul style="list-style-type: none"> • Chemical, microbiological and physical tests. <p>Microbiological (parameters)</p> <ul style="list-style-type: none"> • Aerobic plate count (≤500 cfu/g) • Total Coliforms (<1.1 cfu/g) <p>Chemical (parameters)</p> <ul style="list-style-type: none"> • Chlorine (≥0.2ppm) <p>Reviewed test of two sites dated 2026-02-09 to 23, 16x, and 2025-12-22 including wash sinks, water source, spray dry hand wash sink, among others. (ISO 17025 Accredited Lab).</p> <p>Last change of water filters and kind of filter: 20 micron, 2026-03-23</p>
Compressed air and gases	4.9.10.1	No air in contact with product or contact with food contact materials.
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

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<p>Cleaning and disinfection</p>	<p>4.10.1</p>	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained cleaning and disinfection schedules which are effective to minimise food safety risks. The effectiveness of the cleaning and disinfection measures is verified and justified by methods based on risk assessment. Cleaning activities do not represent a food safety risk.</p> <ul style="list-style-type: none"> • Procedure: "Cleaning and Disinfection" (QM8, 2025-04-02): inspections, ATP testing, SSOPs. • "CIP Clean in Place Policy" (QM8d, 2023-10-14): validation, recipes, operation • Annual CIP validation complete 2024-11-01; results were within acceptance criteria • "Dry Blending Room" (QASP-31, 2025-03-28): work instructions • "Assembly, Cleaning, and Sanitizing Waukeshaw Colloid Mills" (QASP-03, 2025-03-21): work instructions • Post-Cleaning inspections for November 2024 (King 65), January 2025 (Scott 225) <p>Reviewed the procedure of cleaning and disinfection QM8 Edlong Cleaning and Disinfection REV 2 DATED 2022-01-24, including: Sanitation schedules, methods, and frequencies (SSOP), COP, CIP. Periodic verification with ATP and pathogen environmental monitoring swabs PEM. Validation of sanitation as part of prevention of allergen cross-contamination. Protection of other areas during the cleaning. Verification by the PCQI Post-cleaning sanitation inspections. Use of only FG Chemicals. Floor drain cleaning Cleaning procedures Periodic review of the program. Equipment of liquids handling is cleaned after each batch. Dedicated spray dryers are dedicated for dairy and non-dairy lines. Weekly program of production start with non-dairy formulas. Failures shall result in re-sanitizing or re-washing as deemed necessary. Training. Reviewed records of MS: 2025-03-28 QASP 31 (Cleaning the product powder room). SSOP and schedules are reviewed by the sanitation supervisor. PCQI evaluates the effectiveness of sanitation via ATP, CES, PEM, and allergen swabs. The equipment is cleaned and disinfected by the staff.</p> <p>Documents reviewed:</p> <p>CIP Validation: Equipment: Dryer 1 Date: 2025-08-08 Parameters of validation: Pre rinse cycle: Conditions and temperature: Good, 60°F Alkalyne cycle: Pressure, flow rate, alkalinity range, conductivity, chlorine ppm, water used, circulation time. Rinse Cycle: pH of acid: 2.0 uS or conductivity: NA Acidity concentration: .8 oz/gal Amount of water used: NA</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
		<p>Amount of acid used: 155 oz Circulation time: 300 sec Solution temperature: start/end: 135/140°F</p> <p>Sanitize cycle Acid sanitizer ppm: 145 (108 to 208) Amount of Product: 65 oz Temperature ambient: 75°F Circulation time: 300 sec Last update: 2025-08-08</p> <p>ATP Verification was reviewed for powder line: 22x all under 20 RLU</p> <p>Reviewed the cleaning procedure of the spray dryer: QM 8d 2025-10-132 Includes NaOH concentration vs temperature, time, flow velocity, pipes of the circuit characteristics, steps of the CIP. Utilities: heat, chemicals, Electrical elements, flow rate, tank level controls, chemical concentration of caustic and acid solutions. CIP Preparation, Proof of rinse Additional guidelines Time of wash cycles for tank and circuits, among others.</p> <p>Reviewed the CIP record for the production saw during the audit: date 2026-03-30, including Dryer (189), time: 90 minutes, concentration of sanitizer: MQ 200 PPM, Dictate 465: 105, execution and verification signatures, equipment ID Cleaned. Value of ATP records reviewed. 13x, all under 20 RLU.</p>
	4.10.4	Based on the samples reviewed during the evaluation, the company has competent personnel performing cleaning and disinfection and has implemented the necessary trainings for cleaning and disinfection schedules.
	4.10.5	Cleaning and disinfection chemicals are clearly labelled, suitable for their intended use and are stored and used appropriately. During the site tour, it has been observed that chemicals are handled in a way that avoids contamination.
Waste management	4.11.1	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a waste and waste water management procedure to avoid cross contamination.
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Foreign material risk mitigation	4.12.1 KO 6	<p>To control and mitigate the risk of foreign material contamination the company uses the following equipment and methods</p> <ul style="list-style-type: none"> • Screens, production rooms where the product is packaged. • Magnets, production rooms where the product is packaged • Brittle materials control <p>For foreign material detectors which are not defined as CCP, the following test pieces and sizes are used:</p> <ul style="list-style-type: none"> • Iron: NA • Non-iron: NA • Stainless steel: NA • Others: NA <p>If no foreign material detection equipment is available. The following preventive measures to mitigate the risk of foreign material contamination have been implemented</p> <ul style="list-style-type: none"> • Screens 20 mesh: dry products • Screens 34 or 40 mesh for spray dryer process • Screens ≤20 mesh for liquid products • Screen 30 mesh for emulsions • Magnets located before each screen • Glass and brittle plastic monthly inspections <p>The procedure includes the validation of effectiveness of the FS and Q program based on customer complaints.</p> <p>CCP: Verification includes physical check and sign-off confirming the Salmonella test negative / absent on CoA of the dairy – derived raw ingredients by PCQI. Validation: sending of representative samples of random dairy – derived ingredients to 3rd party lab for testing of salmonella in minimum 375 g</p> <p>CP: Deviations are escalated to managers/supervisors. No cases. Verification of magnets and sieves by visual observation of FM . Validation of magnets will be an internal force.</p> <p>Reviewed the validation record SOP QAP 1108a dated 2026-02-23 with rare earth magnet (3x) for magnet model 9382105-1-1-01 and 2025-12-12</p> <p>Magnet annual validation by contractor dated 2026-02-09.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Pest monitoring and pest control	4.13.2	<p>External service provider Yes Pest monitoring activities are carried out internally by own employees No</p> <p>Frequency <ul style="list-style-type: none"> • pest_monitoring_frequency_other </p> <p>Description Every two weeks</p> <p>Inspections include <ul style="list-style-type: none"> • Rodents • Insects • Birds </p> <p>Last inspection 26.03.2026</p> <p>The inspection reports show no particular pest activities inside facilities since the last IFS Audit Yes</p> <p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained adequate pest control measures to prevent, monitor and control or eliminate the risks of pest infestation at the site which are in compliance with local legal requirements. PM Program, rev 3, dated 2026-02-02 Last annual assessment for both sites: 2026-01-20, 21. Contractor license: Exp date 2026-12-31 by the Illinois department of public health License of Technician: JPG Exp date 2028-12-31 and TD Exp date 2028-12-31 Pesticide approved list onfile Last two services of 225 Scott site: 2026-03-27 and 2026-03-13, King st: 2026-03-09, 2026-03-13 Trend analysis reviewed KS: 2026 SS: 2026 The site has instructions in case of infestation included in the Pest Management Program.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Receipt and storage of goods	4.14.1	<p>The company has documented, implemented and, based on the samples reviewed during the evaluation, maintained a risk based inspection plan for all incoming goods, including packaging materials and labels. The inspection plan includes a check against specifications to ensure that only materials meeting the food safety and product quality requirements are accepted.</p> <p>Reviewed example of raw material receiving from controlled temperature trucks: Raw material: X CHED CHS LESS THAN 3 MOS OLD, PO 35565 Date of reception: 2023-02-16 Truck inspection: Clean, odor free, no poison or toxins, free of rodent, insect activity, accepted packaging conditions, free from contamination, stock codes and lot, free of condensate, temperature check (34.4 – between 32 and 45 °F). Contractor: vrns.</p>
	4.14.2	<p>Based on the samples reviewed during the evaluation, the company has allocated storage areas and conditions for raw materials, semi-finished, finished products and packaging materials which are in compliance with specifications. During the site tour no negative impact on food safety and quality has been observed.</p>
	4.14.5	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a process to ensure that purchased materials, work in progress and finished products are used in the correct order, and within the allocated shelf life.</p>
Transport	4.15.1	<p>Based on the samples reviewed during the evaluation, the company has implemented and maintained a process to ensure that all containers and vehicles used for the transportation of food products are designed and suitably constructed for the intended purpose to mitigate any food safety and quality risks.</p>
Maintenance and repair	4.16.1	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained an adequate maintenance plan covering premises and equipment (including transport) to minimise food safety risks. Maintenance activities observed during the site tour did not represent a food safety risk.</p> <p>There is a maintenance FSQ Policy QM32 2026-03-02 rev 2 including a schedule, repairs policy (ensuring FS of the product), ATP at the final of the procedure if apply, accounting of parts and tools during an intervention, FG and non FG Lubricans use, detailed maintenance records.</p> <p>Reviewed the schedule</p> <p>PM Are documented in LMB Platform There is a 0068 Blender 3000 lbs Reviewed 2026-03-31. 2025-09-33, 2025-09-29.</p> <p>Jobs: grease application, check electrical system, lubrication, etc.</p> <p>At the final there is a sanitation report checklist answered by Maintenance and Sanitation: Priority status regarding food safety. Product contact surface (no) Brushes used (no) Tools in good conditions Etc.</p>
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Equipment	4.17.1	Based on the samples reviewed during the evaluation, the company is able to ensure that the equipment is suitably designed and specified for the intended use. During the site tour it has been observed that equipment is designed and used to minimise food safety risks. Equipment is in a condition that does not compromise food safety and product quality.
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Traceability	4.18.1 KO 7	<p>During the evaluation, the following traceability test was conducted as initiated by the auditor.</p> <p>Origin of the product sample</p> <ul style="list-style-type: none"> • Selected on site by auditor <p>Finished product</p> <p>Article No. 1415575 Product: "QSO Blanco" Lot number: 0000142421 BBD: April 8, 2026 Production date: Nov 8, 2025 Quantity produced: 2675 Lbs</p> <p>Based on the traceability sample that was used to verify upstream and downstream traceability (from delivered products to raw materials, and vice versa) the given time could be proven; including packaging and mass balance</p> <p>2.5 hours</p> <p>The following ingredients and packaging material specifications have been checked within the framework of the traceability test</p> <p>Mustard Flow, 2022-01-13 Cheddar Cheese, 2024-02-8 Whey Powder Sweet Protein, 2022-06 Whey Protein concentrate 80%, 2025-09-18 Yeast extract: 2024-02-01 Plastic drum of High Molecular Weight High density Polyethylene 2024-08</p> <p>The result of the traceability exercise during the evaluation has been found compliant</p> <p>Yes</p> <p>The company has a documented, implemented and maintained traceability procedure, which enables the identification of product lots and their relation to batches of raw materials, packaging in direct contact with food, packaging intended or expected to be in direct contact with food.</p> <p>Based on the samples reviewed during the evaluation, traceability is ensured and documented until delivery to the customer.</p> <p>Mass balance: RM: Whey powder EU Cert. Lot: 07-02-2025 Stock code 4024895 Received: 2025-10-17 75 lots from 2025-10-17 to 2025-11-24</p>
	4.18.2	<p>The company conducts at least one internal traceability test within a 12 month period which covers the upstream and downstream traceability as well as a mass balance.</p> <p>Reviewed last traceability mock including mass balance: Lot 000013 8565 Product: QSO Blanco SEAS Quantity: 2672.76 Date of the exercise: 2025-05-30 Start: 9:20 Final: 12:01 % traced: 100 Customer located.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Allergen risk mitigation	4.19.2	<p>Allergens present at the site</p> <ul style="list-style-type: none"> • Milk • Sulphites • Mustard <p>Mitigation measures in place</p> <ul style="list-style-type: none"> • QM4 Edlong allergen risk mitigation Rev 3 2021-11-12 Allergens on site: Dairy, Mustard, and Sulfites. <p>Formulation control</p> <ul style="list-style-type: none"> • Specs with declaration of allergens • Ingredient management (knowledge of allergen presence in each one) • Packaging management (Separated areas for packaging). • Label control (only labels of the process working). • Contractor visitors control (no introduction of allergens). • Transportation (cleaned) • Training <p>Last training in allergens 2026-02-26</p> <ul style="list-style-type: none"> • Allergens color identification • Allergens cleaning validation Example of cleaning validation: milk cleaning (target: minus than 1 ppm) Powder process. 17x 2026-03-16 Mustard cleaning 5x Date 2026-03-16 <p>The company has documented, implemented, and based on the sample reviewed during the evaluation, maintained a process to control and mitigate the risks of allergen contamination. This includes a risk assessment of allergen cross contamination. The labelling of finished products reviewed during the evaluation is in compliance with relevant legislation in country/ies of destination.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Food fraud	4.20.2	<p>Raw material groups/ product groups that were identified as risky in the vulnerability assessment</p> <ul style="list-style-type: none"> • 4 Dairy <ul style="list-style-type: none"> • Cheese - cow's milk <ul style="list-style-type: none"> • Organic / Fairtrade • 15 Others <ul style="list-style-type: none"> • Others - No dairy Organic • Degree of processing <p>Criteria that were selected in the vulnerability assessment Severity (fatality, serious illness, product recall, customer complaint, insignificant) Frequency (common, known to occur, could occur, not expected to occur, impossible)</p> <p>Details of the vulnerability assessment (dates, responsibilities, points of discussion, etc.) The Q department and key positions, carried out the analysis dated 2025-10-31), points of analysis and discussion: organic issues (fake organic claims, easy fraud). The suppliers are requested for testing for specific RM).</p> <p>The FS team carries out an annual testing for FF. Example: purity in acetyl thiazole natural. Reviewed CoA dated 2026-03-09</p>
	4.20.4	The food fraud mitigation plan is supported by the food safety and product quality management system and is subject to a review within a 12 month period or whenever significant changes occur.
Food defence	4.21.2	<p>A procedure for food defence has been documented and implemented. Based on the samples reviewed during the evaluation, the food defence mitigation plan has been developed, maintained and is reviewed appropriately. The food defence mitigation plan is supported by the food safety and product quality management system. Procedure QM 13 2026-02-28 Rev 3.</p> <p>Reviewed the last risk analysis dated 2025-09-10. No pending actions.</p>
Internal audits	5.1.1 KO 8	<p>The company has documented, implemented and maintained an effective internal audit program which covers all requirements of the IFS Standard. QM 29 V2 dated 2021-12-02</p> <p>Based on the company's risk assessment, all areas critical to food safety and product quality are internally audited once within a 12 month period. Reviewed schedule 2025, 2026</p> <p>Reviewed checklist of Auditor W of Customer service auditing 1.1 to 1.3. 2 Findings were raised. Clause 4.6. Closed Clause 4.18 Closed.</p>
Site factory inspections	5.2.1	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a programme for site inspections. The programme is suitable for the operations and designed to ensure food safety. QM 29 V2 dated 2021-12-02: Monthly Reviewed the 65 KS 2025-03-25, 225 Scott st: 2026-03-17</p>
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Process validation and control	5.3.3	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained processes for all rework operations. During the site tour it has been observed that these processes are implemented to minimise food safety risks and ensure traceability.
Measuring and monitoring devices	5.4.1	Based on the samples reviewed during the evaluation, the company maintains an up-to-date list of measuring and monitoring devices required to ensure compliance with food safety and product quality requirements. Calibration Policy QM 20 Rev 2 2026-03-02 Lab equipment calibration Reviewed records of calibration: 2026- Jan to March, scales of production area calibration, monthly frequency, external service. pH meter 2027-09-22 quarterly, daily verification. Aw meter daily verification, Annual calibration 2025-04-02 Refractometer daily verification, Annual calibration, 2025-08-22
	5.4.2	All measuring devices reviewed during the evaluation are checked, adjusted and calibrated under a monitoring system, at specified intervals, in accordance with defined recognised standard / methods and within relevant limits of the process parameters values. The results of the checks, adjustments and calibrations are documented.
Quantity control monitoring	5.5.1	<p>Frequency and methodology of quantity checking Every container. The staff check each finished product container during the filling process.</p> <p>Company uses “e” mark on packaging No</p> <p>During the visit to the production lines, the weighing process was observed. All products are checked one by one by a member of the production line while being weighed on scales assigned to each production line.</p>
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Product testing and environmental monitoring	5.6.1	<p>Internally: the following analyses are performed</p> <p>For each Lot:</p> <ul style="list-style-type: none"> • pH • Moisture • % mesh pass • Aw • Free fatty acids • Titratable acidity • Flash point • Refractive index / brix • Specific gravity • Bulk density <p>Externally: the following analyses are performed</p> <ul style="list-style-type: none"> • APC • Total Coliforms • Salmonella • Listeria • Water test parameters <p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a testing plan for internal and external analyses. Appropriate testing and sampling methods are based on the applicable requirements of ISO/IEC 17025.</p>
	5.6.2	<p>List of parameters of environmental monitoring program</p> <ul style="list-style-type: none"> • Salmonella abscent • Listeria abscent <p>Based on risks, the company has documented and implemented a microbiological environmental monitoring program to reduce the risks of food contamination. Samples reviewed during the evaluation have been found to be compliant with the program.</p> <p>QM40 2021-12-07 2026-01-04 Product 2x: every lot 2026-02-29 Environmental air: Quarterly: 13x 2026-03-23: Inert Surfaces: 16x monthly 2025-12-23: Live surfaces: 4x every two months.</p>
	5.6.3	<p>Based on the samples reviewed during the evaluation, analyses that are relevant for food safety are performed by laboratories with appropriate accredited programs/methods (ISO/IEC 17025) or by laboratories whose results are regularly verified by laboratories accredited on these programs/ methods (ISO/ IEC 17025).</p>
Product release	5.7.1	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for quarantine and release of products.</p>
<p>Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.</p>		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Complaints management	5.8.1	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the management of product complaints, of any written notification from the competent authorities and any ordering action or measure to be taken when non-compliance is identified. The procedure includes registration, assessment by competent staff and appropriate actions when necessary. Reviewed procedure QM28 2025-10-20 Rev 2.
	5.8.2	<p>Product complaints within 12 months</p> <p>Total 1</p> <p>From consumers 0</p> <p>From retailers/customers 1</p> <p>From authorities 0</p> <p>Main reasons for complaints from consumers/retailers</p> <ul style="list-style-type: none"> • Black and brown specs in the product. <p>Foreign body complaints (within 12 months) 1</p> <p>Foreign materials with most frequent complaints</p> <ul style="list-style-type: none"> • Particles of product of last lot before of the product (corn base starch). <p>Issue: Black and brown specks in the product Date of the complaint: 2026-08-26 Immediate correction: Return the product and remove the particle by sieve Root cause: The particle was identified previously as corn base starch used in a previous batch schedule Corrective actions: Change of the process to other equipment with better extraction mechanism Effectiveness verification: 2025-10-31</p>
Withdrawal, recall, incidents	5.9.1 KO 9	<p>Number of withdrawals performed since the last audit 0</p> <p>Number of recalls performed since the last audit 0</p> <p>Recall and traceability procedure on file QM30 2026-03-02, including a Directory of key contacts, CB notification, etc. Last mock. Incorrect pathogen result of a product. Date of the exercise: 2025-05-30 Start: 9:20 Final: 12:01 % traced: 100 Customer located.</p>
	5.9.2	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the management of incidents and potential emergency situations with an impact on food safety, quality and legality. The procedure is tested for effectiveness once within a 12 month period.
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Part of the IFS Audit Report	N° of IFS Food V8 Requirement	Compulsory information to be added
Management of nonconforming products	5.10.1	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the management of all non-conforming raw materials, semi-finished products, finished products, processing equipment and packaging materials. This procedure includes all requested topics. Reviewed procedure QM31 2026-02-28 Rev 2.
Management of deviations, non-conformities, corrections and corrective actions	5.11.1	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the recording and analysis of non-conformities and non-conforming products as well as any potential food safety issue, with the objective to avoid recurrences by preventive and / or corrective actions. QM41 Rev 2 2021-12-02
	5.11.3 KO 10	Based on the samples reviewed during the evaluation corrective actions are clearly formulated, documented and undertaken as soon as possible to avoid the further occurrence of non-conformities. The responsibilities and the timescales for corrective actions are clearly defined. Examples of CAPA: Date : 2026-03-10 Issue: Impeller damaged on transfer pump and went to colloid mill Immediate correction: Product rejected Root cause: Broken pieces in the interior of the equipment by bad practice to put screens on the inlet and out let of the pump to prevent impreller pieces. Corrective actions: Place on hold several lots to further investigation, , generation of instruction to the operators to put screens in place at inlet and outlet of transfer pumps, pre op and post op checking. Date of the complaint: 2026-08-26 Immediate correction: Return the product and remove the particle by sieve Root cause: The particle was identified previously as corn base starch used in a previous batch schedule Corrective actions: Change of the process to other equipment with better extraction mechanism Effectiveness verification: 2025-10-31
If applicable, additional information		
Note: additional information can also be given for requirements not listed as a compulsory field or any other auditor remark.		

Summary of all deviations and non-conformities found for each chapter and requirement

Chapter 1: Governance and commitment

N°	Reference	IFS requirement	Evaluation	Explanation
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Chapter 2: Food safety and quality management system

N°	Reference	IFS requirement	Evaluation	Explanation
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Chapter 3: Resource management

N°	Reference	IFS requirement	Evaluation	Explanation
1	3.1.1	All personnel performing work that affects product safety, quality, legality and authenticity shall have the required competence, appropriate to their role, as a result of education, work experience and/or training.	B	Part of a shoe print was observed on one of the liners where finished product is placed in the finished product warehouse at the 225 Scott Street site. The product container was clean and showed no signs of contamination.

Chapter 4: Operational processes

N°	Reference	IFS requirement	Evaluation	Explanation
2	4.9.3.3	In food handling areas, machinery and piping shall be arranged to allow waste water, if possible, to flow directly into a drain. Water and other liquids shall reach drainage using appropriate measures without difficulty. Stagnation of puddles shall be avoided.	B	Stagnant water was observed beneath the area where small handheld equipment is washed. The water did not emit a foul odor, and the area is situated away from open-product zones.

Chapter 5: Measurements, analyses, improvements

N°	Reference	IFS requirement	Evaluation	Explanation
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Summary of all requirements considered as not-applicable (N/A)

N°	Reference	IFS requirement	Evaluation	Explanation
1	3.4.7	Where the processes require a higher hygiene control, the hand washing equipment shall provide in addition: <ul style="list-style-type: none"> • hand contact-free fittings • hand disinfection • waste container with hand contact-free opening. 	NA	No higher hygiene control is needed.
2	3.4.8	Where needed, cleaning and disinfection facilities shall be available and used for boots, shoes and further protective clothing.	NA	No needed cleaning and disinfection facilities
3	4.4.4	Where a part of the product processing and/or primary packing and/or labelling is outsourced, this shall be documented in the food safety and quality management system and such processes shall be controlled to guarantee that food safety, product quality, legality and authenticity are not compromised. Control of such outsourced processes shall be identified and documented. When required by the customer, there shall be evidence that they have been informed and have agreed to such outsourced process.	NA	No outsourced processes
4	4.4.5	An agreement shall be documented and implemented, covering the outsourced processes and describing any arrangements made in connection with it, including in-process controls, testing and monitoring plans.	NA	No outsourced processes
5	4.4.6	Suppliers of the outsourced processes shall be approved through: <ul style="list-style-type: none"> • certification to IFS Food or other GFSI recognised food safety certification standard, or • documented supplier audit, performed by an experienced and competent person, which shall include, at a minimum, requirements for food safety, product quality, legality and authenticity. 	NA	No outsourced processes
6	4.8.3	In the case where areas sensitive to microbiological, chemical and physical risks, have been identified, they shall be designed and operated to ensure product safety is not compromised.	NA	No areas sensitive to microbiological, chemical, or physical risks.
7	4.9.5.3	Where windows and roof glazing are designed to be opened for ventilation purposes, they shall be fitted with easy to clean pest screens or other measures to prevent any contamination.	NA	Windows and roof glazing are not opened for ventilation purposes..
8	4.9.9.3	Recycled water, which is used in the process, shall not pose contamination risks.	NA	No used recycled water
9	4.9.9.4	Non-potable water shall be transported in separate, properly marked piping. Such piping shall neither be connected to the potable water system nor allow the possibility of reflux, to prevent contamination of potable water sources or factory environment.	NA	No used non-potable water.
10	4.9.10.1	The quality of compressed air that comes in direct contact with food or food contact materials shall be monitored based on risks. Compressed air shall not pose contamination risks.	NA	No air in contact with product or contact with food contact materials.
11	4.9.10.2	Gases that come in direct contact with food or food contact materials, shall demonstrate safety and quality for the intended use.	NA	Other gases are not used.
12	4.10.9	Where a company hires a third-party service provider for cleaning and disinfection activities in production areas, all above-mentioned requirements shall be documented in the service contract.	NA	No external service

N°	Reference	IFS requirement	Evaluation	Explanation
13	4.11.5	If a company decides to separate food waste and to reintroduce it into the feed supply chain, measures or procedures shall be implemented to prevent contamination or deterioration of this material	NA	No use of waste or other NCP for feed supply chain.
14	4.12.4	Where metal and/or other foreign material detectors are required, they shall be installed to ensure maximum efficiency of detection to prevent subsequent contamination. Detectors shall be subjected to maintenance to avoid malfunction at least once within a 12-month period, or whenever significant changes occur.	NA	No used Metal or other foreign material detectors
15	4.12.11	Where visual inspection is used to detect foreign materials, the employees shall be trained and operative changes shall be performed at an appropriate frequency to maximise the effectiveness of the process.	NA	No used visual inspections to detect foreign matter.
16	4.14.6	Where a company hires a third-party storage service provider, the service provider shall be certified to IFS Logistics or any other GFSI recognised certification standard covering the respective scope of activity. If not, all relevant requirements equivalent to the company's own storage practices shall be fulfilled and this shall be defined in the respective contract.	NA	No external service of storage
17	4.15.2	Where goods are transported at certain temperatures, the temperature inside the vehicles shall be checked and documented before loading.	NA	Temperature control is not needed
18	4.15.4	Where goods are transported at certain temperatures, maintaining the appropriate range of temperatures during transport shall be ensured and documented.	NA	Temperature control is not needed
19	4.15.7	Where a company hires a third-party transport service provider, the service provider shall be certified for IFS Logistics or any other GFSI recognised certification standard covering the respective scope of activity. If not, all relevant requirements equivalent to the company's own transport practices shall be fulfilled and this shall be defined in the respective contract.	NA	No external service of transportation

Detailed IFS Audit Report

N°	Reference	IFS requirement	Evaluation	Explanation
1	1.1.1	<p>The senior management shall develop, implement and maintain a corporate policy, which shall include, at a minimum:</p> <ul style="list-style-type: none"> • food safety, product quality, legality and authenticity • customer focus • food safety culture • sustainability. <p>This corporate policy shall be communicated to all employees and shall be broken down into specific objectives for the relevant departments. Objectives about food safety culture shall include, at a minimum, communication about food safety policies and responsibilities, training, employee feedback on food safety related issues and performance measurement.</p>	A	<p>Senior management has developed, implemented and maintained a corporate policy, taking the following into consideration:</p> <ul style="list-style-type: none"> - food safety, product quality, legality and authenticity - customer focus - food safety culture - sustainability. <p>Based on the corporate policy, the senior management has broken down measurable objectives for communication about food safety policies and responsibilities, training, employee feedback on food safety related issues and performance measurement for the relevant departments to meet the food safety and product quality needs.</p> <p>Last update 1-20-2026, rev 4, signed by the President MN dated 2025-09-15.</p> <p>There are targets to each objective of FSQ Culture:</p> <p>IFS Certification major than 98.5 Incidents of FS&Q investigation 100% More than 99.9% of compliance with microbiological criteria Minus than 2 food safety or quality related complaints per million of pounds No critical or major GMP nc No Recalls No downgraded product</p> <p>FSQ Legality and authenticity objectives: Compliance of products with customer, statutory and regulatory requirements Always authorized release of products Remain informed of new regulatory updates Ensure all risks of FS are reduced to tolerable levels.</p> <p>Customer satisfaction</p> <p>All in compliance.</p>
2	1.1.2	<p>All relevant information related to food safety, product quality, legality and authenticity shall be communicated effectively and in a timely manner to the relevant personnel.</p>	A	
3	1.2.1	<p>KO N° 1: The senior management shall ensure that employees are aware of their responsibilities related to food safety and product quality and that mechanisms are implemented to monitor the effectiveness of their operation. Such mechanisms shall be identified and documented.</p>	A	<p>Based on the samples reviewed during the evaluation, the senior management provides sufficient resources to establish, implement, maintain, review and improve the food safety and product quality management system. Through the use of clear work instructions, an organisational chart and backup rules for staff, senior management ensures that employees are aware of their responsibilities. Monitoring is achieved through internal audits and site inspections among other measures.</p>

N°	Reference	IFS requirement	Evaluation	Explanation
4	1.2.2	The senior management shall provide sufficient and appropriate resources to meet the product and process requirements.	A	
5	1.2.3	The department responsible for food safety and quality management shall have a direct reporting relationship to the senior management. An organisational chart, showing the structure of the company, shall be documented and maintained.	A	The company has documented, implemented, and based on the sample reviewed during the evaluation, maintained an organisational chart identifying the job functions and responsibilities of those employees whose activities affect food safety. The chart is up to date. The department responsible for quality and food safety management reports directly to the senior management. Last Organization Chart located in the platform of the site, updated in real time. The FSQ Manager is member of the Chief Operating Office team.
6	1.2.4	The senior management shall ensure that all processes (documented and undocumented) are known by the relevant personnel and are applied consistently.	A	
7	1.2.5	The senior management shall maintain a system to ensure that the company is kept informed of all relevant legislation, scientific and technical developments, industry codes of practice, food safety and product quality issues, and that they are aware of factors that can influence food defence and food fraud risks.	A	Based on the samples reviewed during the evaluation, the senior management has implemented and applied an up-to-date system of all relevant legislation, scientific and technical developments, industry codes of practice, food safety and product quality issues, and is aware of factors that can influence food defence and food fraud risks. This applies to countries of production and destination.
8	1.2.6	The senior management shall ensure that the certification body is informed of any changes that may affect the company's ability to conform to the certification requirements. This shall include, at a minimum: <ul style="list-style-type: none"> • any legal entity name change • any production site location change. For the following specific situations: <ul style="list-style-type: none"> • any product recall • any product recall and/or withdrawal decided by authorities for food safety and/or food fraud reasons • any visit from authorities which results in mandatory action connected to food safety, and/or food fraud the certification body shall be informed within three (3) working days. 	A	Name of the competent authorities Illinois Department of Public Health Have there been any mandatory actions connected to food safety, food fraud and/or legality of the product(s)? No Unannounced, comprehensive, limited scope flavor processor sanitary inspection at 225w Scott St site, reviewing FDA registration (valid), review of the last two visits (2023 and 2025): no violations. Inspection to the site reviewing processes, cleaning chemicals, pests inspection, exteriors, no issues.

N°	Reference	IFS requirement	Evaluation	Explanation
9	1.3.1	<p>The senior management shall ensure that the food safety and quality management system is reviewed. This activity shall be planned within a 12-month period and its execution shall not exceed 15 months. Such reviews shall include, at a minimum:</p> <ul style="list-style-type: none"> • a review of objectives and policies including elements of food safety culture • results of audits and site inspections • positive and negative customer feedback • process compliance • food fraud assessment outcome • food defence assessment outcome • compliance issues • status of corrections and corrective actions • notifications from authorities. 	A	<p>Based on the samples reviewed during the evaluation, the corporate policy is communicated to all employees. Interviewed employees are aware of the corporate policy content and the policy has been applied consistently. Elements of food safety culture, including communication, training, feedback from employees and performance measurement on food safety are implemented. The senior management reviewed all elements of the food safety and product quality management system, including the HACCP plan within a 12 month period, to ensure their continuous suitability and effectiveness. The results of the annual Management Review are used to support the continuous improvement process. Last Management Review: 2025-04-10 Presided by the Senior Management LS, FSQ, FSQ Analyst, VP, R&D, VP Regulatory R&D, other in remote way.</p>
10	1.3.2	<p>Actions from the management review shall be aimed at supporting improvement. The management review shall assess follow-up actions from previous management reviews and any change that could affect the food safety and quality management system. The management review shall be fully documented.</p>	A	
11	1.3.3	<p>The senior management shall identify and review (e.g. by internal audits or on-site inspections) the infrastructure and work environment needed to ensure food safety, product quality, legality and authenticity, at least once within a 12-month period, or whenever significant changes occur. This shall include, at a minimum:</p> <ul style="list-style-type: none"> • buildings • supply systems • machines and equipment • transport • staff facilities • environmental conditions • hygienic conditions • workplace design • external influences (e.g. noise, vibration). <p>Based on risks, the results of the review shall be considered for investment planning.</p>	A	
12	2.1.1.1	<p>A procedure shall be documented, implemented and maintained to control documents and their amendments. All documents which are necessary for compliance with food safety, product quality, legality, authenticity and customer requirements shall be available in their latest version. The reason for any amendments to documents, critical to those requirements, shall be recorded.</p>	A	

N°	Reference	IFS requirement	Evaluation	Explanation
13	2.1.1.2	The food safety and quality management system shall be documented, implemented and maintained and shall be kept in one secure location. This applies to both physical and/or digital documented systems.	A	
14	2.1.1.3	All documents shall be legible, unambiguous and comprehensive. They shall be available to the relevant personnel at all times.	A	The company has documented, implemented, and based on the sample reviewed during the evaluation, maintained a procedure for the control of documents and their amendments. All documents which are necessary for compliance with the product requirements are available in the latest version. The reasons for any amendments to documents, critical for product requirements, are recorded. The implemented system demonstrates effective control over all operations and processes related to food safety and product quality.
15	2.1.2.1	Records and documented information shall be legible, properly completed and genuine. They shall be maintained in a way that subsequent revision or amendment is prohibited. If records are documented electronically, a system shall be maintained to ensure that only authorised personnel have access to create or amend those records (e.g. password protection).	A	
16	2.1.2.2	All records and documented information shall be kept in accordance with legal and customer requirements. If no such requirements are defined, records and documented information shall be kept for a minimum of one year after the shelf life. For products which have no shelf life, the duration of record and documented information keeping shall be justified and this justification shall be documented.	A	Based on the samples reviewed during the evaluation, records and documented information are securely stored for the time period required to meet customer and legal requirements, or for a minimum of one year after the specified shelf-life of the food if customer or legal requirements are not available. The implemented system is effective and required records were available during the evaluation.
17	2.1.2.3	Records and documented information shall be securely stored and easily accessible.	A	
18	2.2.1.1	The basis of the company's food safety management system shall be a fully implemented, systematic and comprehensive HACCP based plan, following the Codex Alimentarius principles, good manufacturing practices, good hygiene practices and any legal requirements of the production and destination countries which may go beyond such principles. The HACCP plan shall be specific and implemented at the production site.	A	Based on the samples reviewed during the evaluation, the company's food safety management system is a fully implemented, systematic and comprehensive HACCP based plan that follows the Codex Alimentarius principles, good manufacturing practices and good hygiene practices. Legal requirements of the production and destination countries are followed. The HACCP plan is specific to the site and implemented, documented and maintained.

N°	Reference	IFS requirement	Evaluation	Explanation
19	2.2.1.2	The HACCP plan shall cover all raw materials, packaging materials, products or product groups, as well as every process from incoming goods up to the dispatch of finished products, including product development.	A	Based on the samples reviewed during the evaluation, the HACCP plan covers all raw materials, packaging materials, products and every process from incoming goods up to the dispatch of finished products. Product development is covered in the HACCP plan.
20	2.2.1.3	The HACCP plan shall be based upon scientific literature or expert advice obtained from other sources, which may include: trade and industry associations, independent experts and authorities. This information shall be maintained in line with any new technical process development.	A	
21	2.2.1.4	In the event of changes to raw materials, packaging materials, processing methods, infrastructure and/or equipment, the HACCP plan shall be reviewed to ensure that product safety requirements are complied with.	A	
22	2.3.1.1	Assemble HACCP team: The HACCP team shall have the appropriate specific knowledge and expertise and be a multidisciplinary team which includes operational staff.	A	
23	2.3.1.2	Those responsible for the development and maintenance of the HACCP plan shall have an internal team leader and shall have received appropriate training in the application of the HACCP principles and specific knowledge of the products and processes.	A	
24	2.3.2.1	A full description of the product shall be documented and maintained and shall contain all relevant information on product safety, which includes, at a minimum: <ul style="list-style-type: none"> • composition • physical, organoleptic, chemical and microbiological characteristics • legal requirements for the food safety of the product • methods of treatment, packaging, durability (shelf life) • conditions for storage, method of transport and distribution. 	A	
25	2.3.3.1	The intended use of the product shall be described in relation to the expected use of the product by the end consumer, taking vulnerable groups of consumers into account.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
26	2.3.4.1	A flow diagram shall be documented and maintained for each product, or product group, and for all variations of the processes and sub-processes (including rework and reprocessing). The flow diagram shall identify every step and each control measure defined for CCPs and other control measures. It shall be dated, and in the event of any change, shall be updated.	A	There are five flow diagrams updated 2025-03-17
27	2.3.5.1	Representatives of the HACCP team shall verify the flow diagram through on-site verifications, at all operation stages and shifts. Where appropriate, amendments to the diagram shall be made.	A	
28	2.3.6.1	A hazard analysis shall be conducted for all possible and expected physical, chemical (including radiological and allergens) and biological hazards. The analysis shall also include hazards linked to materials in contact with food, packaging materials as well as hazards related to the work environment. The hazard analysis shall consider the likely occurrence of hazards and the severity of their adverse health effects. Consideration shall be given to the specific control measures that shall be applied to control each significant hazard.	A	
29	2.3.7.1	Determining whether the step at which a control measure is applied is a CCP in the HACCP system shall be facilitated by using a decision tree or other tool(s), which demonstrates a logical reasoned approach.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
30	2.3.8.1	For each CCP, critical limits shall be defined and validated to identify when a process is out of control.	A	<p>CCPs in the company</p> <p>4</p> <p>The following different CCPs are implemented</p> <ul style="list-style-type: none"> • 10 Dry products, other ingredients and supplements • Others - Pathogens <p>CCPs of the company were:</p> <ul style="list-style-type: none"> • CoA for dairy-derived ingredients. Visual examination of COA at each receipt by the receiving department to verify absence of salmonella. <p>CCPs of the company were:</p> <ul style="list-style-type: none"> • COA for dairy-derived ingredients. Visual examination of COA at each receipt by the receiving department to verify absence of salmonella. • Magnet. Cleaning of magnet by trained personnel at the beginning and end each batch to verify absence of ≥ 2mm pieces of metal. • Sieve. Visual inspection of ≥ 12 mesh sieve by the batch maker at the beginning and end of each batch to verify it was intact and undamaged. • Finished product labelling. Visual inspection of each product label by the batch maker to verify that the correct allergens were shown on the label and that labels were correct for the product.
31	2.3.9.1	KO N° 2: Specific monitoring procedures in terms of method, frequency of measurement or observation and recording of results, shall be documented, implemented and maintained for each CCP, to detect any loss of control at that CCP. Each defined CCP shall be under control. Monitoring and control of each CCP shall be demonstrated by records.	A	<p>The following different CCPs are implemented</p> <ul style="list-style-type: none"> • CoA and Lab Analysis of dairy ingredients containing information about absence of Salmonella. <p>Process step</p> <ul style="list-style-type: none"> • Receiving of Refrigerated and ambient raw material. <p>Control method</p> <ul style="list-style-type: none"> • Visual review of the CoA and lab tests. <p>Critical limit(s)</p> <ul style="list-style-type: none"> • Salmonella negative result (absent) <p>Control frequency</p> <ul style="list-style-type: none"> • Each reception <p>Each reception the raw material is inspected. For the case of dairy ingredients, the CoA is reviewed and has to have the lab analysis of Salmonella.</p>
32	2.3.9.2	Records of CCP monitoring shall be verified by a responsible person within the company and maintained for a relevant period.	A	
33	2.3.9.3	The operative personnel in charge of the monitoring of control measures defined for CCPs and other control measures shall have received specific training/instruction.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
34	2.3.9.4	Control measures, other than those defined for CCPs, shall be monitored, recorded and controlled by measurable or observable criteria.	A	
35	2.3.10.1	In the event that the monitoring indicates that a particular control measure defined for a CCP or any other control measure is not under control, corrective actions shall be documented and implemented. Such corrective actions shall also take any action relating to non-conforming products into account and identify the root cause for the loss of control of CCPs.	A	
36	2.3.11.1	Procedures of validation, including revalidation after any modification that can impact food safety, shall be documented, implemented and maintained to ensure that the HACCP plan is suitable to effectively control the identified hazards.	A	
37	2.3.11.2	Procedures of verification shall be documented, implemented and maintained to confirm that the HACCP plan is working correctly. Verification activities of the HACCP plan, for example: <ul style="list-style-type: none"> • internal audits • testing • sampling • deviations and non-conformities • complaints shall be performed at least once within a 12-month period or whenever significant changes occur. The results of this verification shall be recorded and incorporated into the HACCP plan.	A	The HACCP plan is reviewed once within a 12 month period or whenever significant changes occur to raw materials, packaging materials, processing methods, infrastructure and equipment that impacts food safety. Last review: 2026-03-27.
38	2.3.12.1	Documentation and records related to the HACCP plan, for example: <ul style="list-style-type: none"> • hazard analysis • determination of control measures defined for CCPs and other control measures • determination of critical limits • processes • procedures • outcome of control measures defined for CCPs and other control measure monitoring activities • training records of the personnel in charge of the CCP monitoring • observed deviations and non-conformities and implemented corrective actions shall be available. 	A	

N°	Reference	IFS requirement	Evaluation	Explanation
39	3.1.1	All personnel performing work that affects product safety, quality, legality and authenticity shall have the required competence, appropriate to their role, as a result of education, work experience and/or training.	B	Part of a shoe print was observed on one of the liners where finished product is placed in the finished product warehouse at the 225 Scott Street site. The product container was clean and showed no signs of contamination.
40	3.1.2	The responsibilities, competencies and job descriptions for all job titles with an impact on food safety and product quality shall be documented, implemented and maintained. Assignment of key roles shall be defined.	A	
41	3.2.1	Risk-based requirements relating to personal hygiene shall be documented, implemented and maintained and shall include, at a minimum, the following areas: <ul style="list-style-type: none"> • hair and beards • protective clothing (including their conditions of use in staff facilities) • hand washing, disinfection and hygiene • eating, drinking, smoking/vaping or other use of tobacco • actions to be taken in case of cuts or skin abrasions • fingernails, jewellery, false nails/eyelashes and personal belongings (including medicines) • notification of infectious diseases and conditions impacting food safety via a medical screening procedure. 	A	Based on the samples reviewed during the evaluation, documented personal hygiene standards are established, implemented and maintained to minimise food safety risks. In case of any health issue or infectious disease that may have an impact on food safety, the company is prepared to take actions, including medical screening procedures when applicable, in accordance with local legal requirements to minimise contamination risks.
42	3.2.2	KO N° 3: The requirements for personal hygiene shall be understood and applied by all relevant personnel, contractors and visitors.	A	Based on the samples reviewed during the evaluation, the requirements for personal hygiene are observed and applied by the relevant personnel, contractors and visitors. The verification, in addition to other aspects, takes place within the framework of internal audits and site inspections.
43	3.2.3	Compliance with personal hygiene requirements shall be monitored with a frequency based on risks, but at least once within a 3-month period.	A	
44	3.2.4	A risk-based program shall be implemented and maintained to control the effectiveness of hand hygiene.	A	
45	3.2.5	Visible jewellery (including piercing) and watches shall not be worn. Any exceptions shall have been comprehensively evaluated based on risks and shall be effectively managed.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
46	3.2.6	Cuts and skin abrasions shall be covered with a plaster/bandage that shall not pose contamination risks. Plasters/bandages shall be waterproof and coloured differently from the product colour. Where appropriate: <ul style="list-style-type: none"> • plasters/bandages shall contain a metal strip • single use gloves shall be worn. 	A	
47	3.2.7	In work areas where wearing headgear and/or beard snood (coverings) is required, the hair shall be covered completely to prevent product contamination.	A	
48	3.2.8	Usage rules shall be implemented for work areas/activities where it is required to wear gloves (coloured differently from the product colour).	A	Based on the samples reviewed during the evaluation, hygiene usage rules are implemented accordingly.
49	3.2.9	Adequate protective clothing shall be provided in sufficient quantity for each employee.	A	
50	3.2.10	All protective clothing shall be thoroughly and regularly laundered in-house, by approved contractors or by employees. This decision shall be documented and based on risks. Requirements related to laundry shall ensure a minimum of the following: <ul style="list-style-type: none"> • sufficient segregation between dirty and clean clothing at all times • laundering conditions on water temperature and detergent dosage • avoidance of contamination until use. The effectiveness of the laundering shall be monitored..	A	
51	3.2.11	In case of any health issue or infectious disease that may have an impact on food safety, actions shall be taken to minimise contamination risks.	A	
52	3.3.1	Documented training and/or instruction programs shall be implemented with respect to the product and process requirements and the training needs of the employees, based on their job, and shall include: <ul style="list-style-type: none"> • training contents • training frequency • employee tasks • languages • qualified trainer/tutor • evaluation of training effectiveness. 	A	Based on the samples reviewed during the evaluation, the company has documented and implemented a program to cover training and instruction with respect to the product and process requirements and the training needs of the employees, based on their job position. There is a resource management & training policy QM18 Last review 2025-10-20. the program includes the following topics: personnel hygiene, HACCP / FS, Allergen control, sanitation, chemical control, food defense, GMP practices, among others. There is a refresher annual training including topics as GMP, communicable diseases, allergens, CCP, Pest control, food defense, food fraud, regulatory compliance job-specific topics, among others.

N°	Reference	IFS requirement	Evaluation	Explanation
53	3.3.2	The documented training and/or instruction programs shall apply to all personnel, including seasonal and temporary workers and employees from external companies, employed in the respective work area. Upon employment, and before commencing work, they shall be trained/ instructed in accordance with the documented training/instruction programs.	A	Based on the samples reviewed during the evaluation, the company has implemented the necessary trainings to cover all personnel, seasonal and temporary workers and employees from external companies, employed in the respective work area. Visitors training evidence: Based in the GMP Guide for non-employees, Rev 7, 2026-03-20 with several requirements that the visitors have to read before their entrance to the site.
54	3.3.3	Records of all training/instruction events shall be available, stating: <ul style="list-style-type: none"> • list of participants (including their signature) • date • duration • contents of training • name of trainer/tutor. A procedure or program shall be documented, implemented and maintained to prove the effectiveness of the training and/or instruction programs.	A	
55	3.3.4	The contents of training and/or instruction shall be reviewed and updated when necessary. Special consideration shall be given to these specific issues, at a minimum: <ul style="list-style-type: none"> • food safety • product authenticity, including food fraud • product quality • food defence • food related legal requirements • product/process modifications • feedback from the previous documented training/instruction programs. 	A	
56	3.4.1	Adequate staff facilities shall be provided and shall be proportional in size, equipped for the number of personnel, and designed and controlled to minimise food safety risks. Such facilities shall be maintained in a way to prevent contamination.	A	Based on the samples reviewed during the evaluation, the company provides suitable staff facilities including toilets, which are proportional in size, equipped for the number of personnel, designed and maintained to minimise food safety risks.
57	3.4.2	Product contamination risks by food and drink and/or foreign materials shall be minimised. Consideration shall be given to food and drink from vending machines, canteen and/or brought to work by personnel.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
58	3.4.3	Changing rooms shall be located to allow direct access to the areas where unpacked food products are handled. When infrastructure does not allow it, alternative measures shall be implemented and maintained to minimise product contamination risks. Outdoor clothing and protective clothing shall be stored separately unless alternative measures are implemented and maintained to prevent contamination risks.	A	
59	3.4.4	Toilets shall neither have direct access nor pose contamination risks to areas where products are handled. Toilets shall be equipped with adequate hand washing facilities. The facilities shall have adequate natural or mechanical ventilation. Mechanical airflow from a contaminated area to a clean area shall be avoided.	A	
60	3.4.5	Hand hygiene facilities shall be provided and shall address, at a minimum: <ul style="list-style-type: none"> • adequate number of wash basins • suitably located at access points to and/or within production areas • designated for cleaning hands only. The necessity of similar equipment in further areas (e.g. packing area) shall be based on risks.	A	Based on the samples reviewed during the evaluation, hand washing facilities are provided, designed and operated to minimise food safety risks.
61	3.4.6	Hand hygiene facilities shall provide: <ul style="list-style-type: none"> • running potable water at an adequate temperature • adequate cleaning and disinfection equipment • adequate means for hand drying. 	A	
62	3.4.7	Where the processes require a higher hygiene control, the hand washing equipment shall provide in addition: <ul style="list-style-type: none"> • hand contact-free fittings • hand disinfection • waste container with hand contact-free opening. 	NA	No higher hygiene control is needed.
63	3.4.8	Where needed, cleaning and disinfection facilities shall be available and used for boots, shoes and further protective clothing.	NA	No needed cleaning and disinfection facilities
64	4.1.1	A procedure shall be implemented and maintained to identify fundamental needs and expectations of customers. The feedback from this process shall be used as input for the company's continuous improvement.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
65	4.1.2	All requirements related to food safety and product quality, within the customer agreements, and any revision of these clauses, shall be communicated to, and implemented by each relevant department.	A	
66	4.1.3	KO N° 4: Where there are customer agreements related to: <ul style="list-style-type: none"> • product recipe (including raw materials characteristics) • process • technological requirements • testing and monitoring plans • packaging • labelling these shall be complied with.	A	<p>Which of the following 6 types is the customer agreement related to</p> <ul style="list-style-type: none"> • Labeling <p>Labels are printed in the Spanish language according to client requirements.</p>
67	4.1.4	In accordance with customer requirements, the senior management shall inform their affected customers, as soon as possible, of any issue related to product safety or legality, including deviations and non-conformities identified by competent authorities.	A	
68	4.2.1.1	Specifications shall be documented and implemented for all finished products. They shall be up to date, unambiguous and in compliance with legal and customer requirements.	A	<p>The following finished product specifications (minimum 2) have been reviewed during the evaluation</p> <p>Queso Blanco seasoning #1412275 dated 2025-11-08 Natural and artificial milk type flavor #1411964 powder, dated 2026-06-13</p> <p>The finished product specification for retail brands which have been reviewed during the evaluation have been agreed upon with the customers</p> <p>No retail brand products</p> <p>Reviewed the Specification Policy QM44 Rev 1, dated 2025-10-01 including statements as: No clients private labels manufacture, Software of control of recipes, formulas, etc. PV Claims declared: Organic, Kosher, Halal Development of their formulas Storage of specs in SP platform Legality compliance due the creation of new products by R&D, Regulatory, Operations and FSQ Rework only on the same product Raw materials specs defined by the supplier.</p>

N°	Reference	IFS requirement	Evaluation	Explanation
69	4.2.1.2	<p>A procedure to control the creation, approval and amendment of specifications shall be documented, implemented and maintained and shall include, where required, the acceptance of the customer(s). Where required by customers, product specifications shall be formally agreed. This procedure shall include the update of finished product specifications in case of any modification related to:</p> <ul style="list-style-type: none"> • raw materials • formulas/recipes • processes which impact the finished products • packaging materials which impact the finished products. 	A	
70	4.2.1.3	<p>KO N° 5: Specifications shall be documented and implemented for all raw materials (ingredients, additives, packaging materials, rework). Specifications shall be up to date, unambiguous and in compliance with legal requirements and, if defined, with customer requirements.</p>	A	<p>The following raw material specifications (minimum 5, based on the identified risks, more might be necessary) have been reviewed during the evaluation</p> <p>Mustard Flow, 2022-01-13 Cheddar Cheese, 2024-02-8 Whey Powder Sweet Protein, 2022-06 Whey Protein concentrate 80%, 2025-09-18 Yeast extract: 2024-02-01</p> <p>The reviewed specifications were found to be up to date, unambiguous, in compliance with legal and with customer requirements, and were handled in accordance with the procedure to control the creation, approval and amendment of specifications.</p>
71	4.2.1.4	<p>Specifications and/or their contents shall be available on site for all relevant personnel.</p>	A	
72	4.2.1.5	<p>Where products are requested to be labelled and/or promoted with a claim or where certain methods of treatment or production are excluded, measures shall be implemented to demonstrate compliance with such a statement.</p>	A	<p>There are specific requirements from clients for claims</p> <p>Yes</p> <p>Specific requirements</p> <ul style="list-style-type: none"> • Organic • Halal • Kosher <p>There are specific requirements from clients that certain treatment or manufacturing methods are excluded (e.g. GMO, irradiation)</p> <p>No</p> <p>The company works with products that consist of, contain or are produced from GMOs</p> <p>No</p> <p>QA verifies the information to be contained in the labels of the finished products (Including claims Halal, Organic Product, or Kosher).</p>

N°	Reference	IFS requirement	Evaluation	Explanation
73	4.3.1	A procedure for the development or modification of products and/or processes shall be documented, implemented and maintained and shall include, at a minimum, a hazard analysis and assessment of associated risks.	A	
74	4.3.2	The procedure shall ensure that labelling complies with current legislation of the destination country/ies and customer requirements.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure to ensure that labelling complies with current legislation of the destination countries and customer requirements. Finished products reviewed during the evaluation are labelled in compliance with the applicable food safety legislation in the countries of destination and customer requirements. The company does not handle any bulk material.
75	4.3.3	The development and/or modification process shall result in specifications about formulation, rework, packaging materials, manufacturing processes and comply with food safety, product quality, legality, authenticity and customer requirements. This includes factory trials, product testing and process monitoring. The progress and results of product development/modification shall be recorded.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a product and process development / modification process which results in specifications about formulation, packaging requirements, manufacturing processes and process parameters related to the fulfilment of product requirements. The reviewed records related to product and process development / modification have been found compliant.
76	4.3.4	Shelf life tests or appropriate validation through microbiological, chemical and organoleptic evaluation shall be carried out and consideration shall be given to product formulation, packaging, manufacturing and declared conditions. The shelf life shall be defined in accordance with this evaluation.	A	
77	4.3.5	Recommendations for preparation and/or instructions for use of food products related to food safety and/or product quality shall be validated and documented.	A	
78	4.3.6	Nutritional information or claims which are declared on labelling shall be validated through studies and/or tests throughout the shelf life of the products.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
79	4.4.1	<p>A procedure for the sourcing of raw materials, semi-finished products and packaging materials and the approval and monitoring of suppliers (internal and external) shall be documented, implemented and maintained. This procedure shall contain, at a minimum:</p> <ul style="list-style-type: none"> • raw materials and/or suppliers' risks • required performance standards (e.g., certification, origin, etc.) • exceptional situations (e.g. emergency purchase) <p>and, based on risks, additional criteria, for example:</p> <ul style="list-style-type: none"> • audits performed by an experienced and competent person • testing results • supplier reliability • complaints • supplier questionnaire. 	A	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the evaluation and approval of all suppliers which have an effect on food safety and product quality. The procedure addresses purchasing in exceptional situations to ensure that all materials and services comply with the documented specified requirements. The procedure also covers the continuous monitoring of suppliers which have an effect on food safety and quality. Based on the samples reviewed during the evaluation, related records and where necessary follow-up actions have been reviewed and found compliant.</p> <p>Reviewed procedure QM17, Rev 2, dated 2025-10-20 including: List of approved supplier included in the list of sales force including the specifications of all the ingredients. All the ingredients are included in the FS Risk assessment. There is a last manufacturer identification for all the ingredients, included the received by brokers / distributors. Dairy ingredients require info of chemical hazards, FM risks, MB hazard controls, radiological hazards, fraud prevention, GFSI certification, or minimum GMP Certification. (Reviewed the CoA verification of the traceability exercise: WP Sweet grade A 50 lb received 205-10-17 signed by CV Sp wt age chd chs pwd kh 50# signed by SB 2025-08-29 Yeast extract 2025-09-03 signed by SB Lactic acid powder 60% FG signed by MLN 2025-06-13 Every three years, Questionnaire of FS for High Risk materials (dairy – derived) Warning letters about compliance of FDA requirements by the suppliers. Reviewed questionnaire of supplier C Dairy P Inc dated 2025-05-15 Reviewed questionnaire of Yeast extract Organization dated 2024-05-05.</p> <p>There are emergency purchase situations. R&D , FSQ, and Regulation approve the product.</p>
80	4.4.2	<p>The purchased materials shall be assessed, based on risks and suppliers' status, for food safety, product quality, legality and authenticity. The results shall be the basis for the testing and monitoring plans.</p>	A	

N°	Reference	IFS requirement	Evaluation	Explanation
81	4.4.3	<p>The purchasing services, which have, based on risks, an impact on food safety and product quality, shall be evaluated to ensure they comply with defined requirements. This shall take into account, at a minimum:</p> <ul style="list-style-type: none"> • the service requirements • the supplier's status (according to its assessment) • the impact of the service on the finished products. 	A	<p>The reviewed specifications for purchased services were found to be up to date, unambiguous, in compliance with legal and with customer requirements, and were handled in accordance with the process to control the agreement, approval and change of purchased services.</p> <p>Reviewed procedure QM17 2025-20-10, REV 2 For service suppliers there is a contract agreement including the compliance of FS and legality (Pathogen, FM, among others).</p> <p>Reviewed the Pest Control Agreement 2026-01-20 Reviewed the laundry service agreement 2023-11-27 Reviewed the sanitary transportation requirements including conditions of the box, temperature, drivers requirements. Document signed by the supervisor of the Organization and the contractor TTWC dated 2024-10-16.</p> <p>Reviewed ISO 17025 of the external lab: MSII in the field of testing, AN AT-1491 exp date 2026-10-22 for all the external tests.</p>
82	4.4.4	<p>Where a part of the product processing and/or primary packing and/or labelling is outsourced, this shall be documented in the food safety and quality management system and such processes shall be controlled to guarantee that food safety, product quality, legality and authenticity are not compromised. Control of such outsourced processes shall be identified and documented. When required by the customer, there shall be evidence that they have been informed and have agreed to such outsourced process.</p>	NA	No outsourced processes
83	4.4.5	<p>An agreement shall be documented and implemented, covering the outsourced processes and describing any arrangements made in connection with it, including in-process controls, testing and monitoring plans.</p>	NA	No outsourced processes
84	4.4.6	<p>Suppliers of the outsourced processes shall be approved through:</p> <ul style="list-style-type: none"> • certification to IFS Food or other GFSI recognised food safety certification standard, or • documented supplier audit, performed by an experienced and competent person, which shall include, at a minimum, requirements for food safety, product quality, legality and authenticity. 	NA	No outsourced processes

N°	Reference	IFS requirement	Evaluation	Explanation
85	4.4.7	The sourcing of materials and supplier assessments shall be reviewed at least once within a 12-month period or whenever significant changes occur. Records of the reviews and the consequential actions of the assessment shall be documented.	A	
86	4.5.1	Based on risks and intended use, key parameters for the packaging materials shall be defined in detailed specifications complying with the current relevant legislation and other relevant hazards or risks. Suitability of the food contact packaging materials and existence of functional barrier(s) shall be validated for each relevant product. It shall be monitored and demonstrated by test/analysis, for example: <ul style="list-style-type: none"> • organoleptic tests • storage tests • chemical analyses • migration test results. 	A	<p>List the kind of food contact packaging materials used for finished products</p> <ul style="list-style-type: none"> • Plastic pails and jugs • Fiber drums lined with plastic • Polyethylene drums • Corrugated box with liner • Plastic bulk totes <p>Reviewed specification of: Fibre Drum: item 291 including material (Kraft paper). Dated 2024-05-10 20 liter rectangular tight head with integrated handle, material: FDA approved resin: Body: HDPE dated 2024-05-30 Plastic drum of High Molecular Weight High density Polyethylene 2024-08 Plastic bag (blue bag on roll) Polyethylene resins. Dated 2024-02-27</p>
87	4.5.2	For all packaging materials which could have an impact on products, declarations of compliance, which attest compliance with legal requirements shall be documented. In the event that no specific legal requirements are applicable, evidence shall be maintained to ensure that packaging materials are suitable for use. This applies for packaging materials which could have an influence on raw materials, semi-finished and finished products.	A	
88	4.5.3	Used packaging and labelling shall correspond to the product being packed and shall comply with agreed customer product specifications. Labelling information shall be legible and indelible. This shall be monitored and documented at least at the start and end of a production run as well as at every product changeover.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
89	4.6.1	Potential adverse impact on food safety and/or product quality from the factory environment (e.g. ground, air) shall be investigated. Where risks have been identified (e.g. extremely dusty air, strong smells), measures shall be documented, implemented and reviewed for effectiveness at least once within a 12-month period or whenever significant changes occur.	A	<p>The company investigated the extent to which the factory environment (e.g. ground, air) may have an adverse impact on food safety and product quality. Where it is established that product safety and / or quality is at risk, appropriate control measures have been implemented.</p> <p>Outside areas are, based on the samples reviewed during the evaluation, maintained to ensure food safety and product quality.</p> <p>There is an environmental risk assessment, last update 2025-09-17 including factory environmental External. Hazard: Adverse impact of food safety and product quality in the air, ground, water. Likelihood: Low risk, Severity: 4 almost insignificant, Risk: low.</p> <p>Internal: Hazard biological, chemical, physical, with adverse impact of FS, Q, Smells, dusty air.</p> <p>Controls: External: Plant location in a safe area, no agricultural production, dust, smells, cement, chemical plants near by, neighbors no contribute to pollution. GMP measures control the smell of flavors.</p>
90	4.7.1	All external areas of the factory shall be clean, tidy, designed and maintained in a way to prevent contamination. Where natural drainage is inadequate, a suitable drainage system shall be installed.	A	
91	4.7.2	Outdoor storage shall be kept to a minimum. Where goods are stored outside, it shall be ensured that there are no contamination risks or adverse effects on food safety and quality	A	
92	4.8.1	A site plan covering all buildings shall be documented and maintained and shall describe, at a minimum, the process flow of: <ul style="list-style-type: none"> • finished products • semi-finished products, including rework • packaging materials • raw materials • personnel • waste • water. 	A	

N°	Reference	IFS requirement	Evaluation	Explanation
93	4.8.2	The process flow, from receipt of goods to dispatch, shall be implemented, maintained, reviewed and where necessary, modified to ensure that the microbiological, chemical and physical contamination risks of raw materials, packaging materials, semi-finished and finished products are avoided. The cross-contamination risks shall be minimised through effective measures.	A	<p>Only to be filled in for animal slaughtering sites</p> <p>NA. The site does not have slaughtering processes.</p> <p>If yes: description of the plan</p> <p>NA</p> <p>Based on the samples reviewed during the evaluation, the layout, process flows and processes and procedures are designed, planned, implemented, constructed, maintained and suitable to mitigate all food safety risks. Cross contamination risks are minimized through effective measures for purchased materials, work in progress, rework, packaging and finished products.</p>
94	4.8.3	In the case where areas sensitive to microbiological, chemical and physical risks, have been identified, they shall be designed and operated to ensure product safety is not compromised.	NA	No areas sensitive to microbiological, chemical, or physical risks.
95	4.8.4	Laboratory facilities and in-process controls shall not affect product safety.	A	
96	4.9.1.1	Premises where food products are prepared, treated, processed and stored shall be designed, constructed and maintained to ensure food safety.	A	<p>General summary of the conditions of the infrastructure: general condition, control measures, monitoring, what is the risk for product contamination, etc.</p> <p>There were 3 buildings associated with the site with total area of about 6620 m², located within 0.5 Km of each other:</p> <ul style="list-style-type: none"> • 265 Scott Street (1230 m²): main offices, research and development, pilot plant for proof-of-concept work (no commercial product or distribution), marketing, sales, human resources • 225 Scott Street (2650 m²): powder department, warehouse, shipping and receiving, production offices • 65 King Street (2740 m²): liquids department, emulsions department, spray dry department, maintenance department, shipping and receiving, warehouse, quality control laboratory, quality department <p>There are monthly inspections, cleaning programs, maintenance routines, and other pre-requisite programs including the buildings. No issues of contamination risks of around the buildings (city environment). The premises and buildings were designed, maintained, and constructed in good conditions. Walls and ceilings were observed in good conditions. Floors, doors, drains, lighting were observed without issues.</p>

N°	Reference	IFS requirement	Evaluation	Explanation
97	4.9.2.1	Walls shall be designed and constructed to meet production requirements in a way to prevent contamination, reduce condensation and mould growth, facilitate cleaning and if necessary, disinfection.	A	
98	4.9.2.2	The surfaces of walls shall be maintained in a way to prevent contamination and easy to clean; they shall be impervious and wear-resistant to minimise product contamination risks.	A	
99	4.9.2.3	The junctions between walls, floors and ceilings shall be designed to facilitate cleaning and if necessary, disinfection.	A	
100	4.9.3.1	Floor covering shall be designed and constructed to meet production requirements and be maintained in a way to prevent contamination and facilitate cleaning and if necessary, disinfection. Surfaces shall be impervious and wear-resistant.	A	
101	4.9.3.2	The hygienic disposal of water and other liquids shall be ensured. Drainage systems shall be designed, constructed and maintained in a way to minimise product contamination risks (e.g. entry of pests, areas sensitive to transmission of odour or contaminants) and shall be easy to clean.	A	
102	4.9.3.3	In food handling areas, machinery and piping shall be arranged to allow waste water, if possible, to flow directly into a drain. Water and other liquids shall reach drainage using appropriate measures without difficulty. Stagnation of puddles shall be avoided.	B	Stagnant water was observed beneath the area where small handheld equipment is washed. The water did not emit a foul odor, and the area is situated away from open-product zones.
103	4.9.4.1	Ceilings (or, where no ceilings exist, the inside of roofs) and overhead fixtures (including piping, cableway, lamps, etc.) shall be designed, constructed and maintained to minimise the accumulation of dirt and condensation and shall not pose any physical and/or microbiological contamination risks.	A	
104	4.9.4.2	Where false ceilings are used, access to the vacant area shall be provided to facilitate cleaning, maintenance and inspection for pest control.	A	
105	4.9.5.1	Windows and other openings shall be designed and constructed to avoid the accumulation of dirt and shall be maintained in a way to prevent contamination.	A	
106	4.9.5.2	Where there are contamination risks, windows and roof glazing shall remain closed and fixed during production.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
107	4.9.5.3	Where windows and roof glazing are designed to be opened for ventilation purposes, they shall be fitted with easy to clean pest screens or other measures to prevent any contamination.	NA	Windows and roof glazing are not opened for ventilation purposes..
108	4.9.5.4	In areas where unpackaged products are handled, windows shall be protected against breakage.	A	
109	4.9.6.1	Doors and gates shall be maintained in a way to prevent contamination and be easy to clean. They shall be designed and constructed of non-absorbent materials to avoid: <ul style="list-style-type: none"> • splintering parts • flaking paint • corrosion. 	A	
110	4.9.6.2	External doors and gates shall be constructed to prevent the access of pests.	A	
111	4.9.6.3	Plastic strip curtains separating areas shall be maintained in a way to prevent contamination and be easy to clean.	A	
112	4.9.7.1	All production, storage, receipt and dispatch areas shall have adequate levels of light.	A	
113	4.9.8.1	Adequate natural and/or artificial ventilation shall be designed, constructed and maintained in all areas.	A	
114	4.9.8.2	If ventilation equipment is installed, filters and other components shall be easily accessible and monitored, cleaned or replaced as necessary.	A	
115	4.9.8.3	Air conditioning equipment and artificially generated airflow shall not compromise product safety and quality.	A	
116	4.9.8.4	Dust extraction equipment shall be designed, constructed and maintained in areas where considerable amounts of dust are generated.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
117	4.9.9.1	Water which is used for hand washing, cleaning and disinfection, or as an ingredient in the production process shall be of potable quality at the point of use and supplied in sufficient quantities.	A	<p>Origin of the potable water/used water City net of Elk Grove</p> <p>Own source No</p> <p>Local water supplier Yes</p> <p>Internal laboratory No</p> <p>External laboratory Yes</p> <p>Frequency of water analyses Every three months</p> <p>Performed analyses</p> <ul style="list-style-type: none"> • Chemical, microbiological and physical tests. <p>Microbiological (parameters)</p> <ul style="list-style-type: none"> • Aerobic plate count (≤ 500 cfu/g) • Total Coliforms (< 1.1 cfu/g) <p>Chemical (parameters)</p> <ul style="list-style-type: none"> • Chlorine (≥ 0.2ppm) <p>Reviewed test of two sites dated 2026-02-09 to 23, 16x, and 2025-12-22 including wash sinks, water source, spray dry hand wash sink, among others. (ISO 17025 Accredited Lab). Last change of water filters and kind of filter: 20 micron, 2026-03-23</p>
118	4.9.9.2	The quality of water (including recycled water), steam or ice shall be monitored following a riskbased sampling plan.	A	
119	4.9.9.3	Recycled water, which is used in the process, shall not pose contamination risks.	NA	No used recycled water
120	4.9.9.4	Non-potable water shall be transported in separate, properly marked piping. Such piping shall neither be connected to the potable water system nor allow the possibility of reflux, to prevent contamination of potable water sources or factory environment.	NA	No used non-potable water.
121	4.9.10.1	The quality of compressed air that comes in direct contact with food or food contact materials shall be monitored based on risks. Compressed air shall not pose contamination risks.	NA	No air in contact with product or contact with food contact materials.
122	4.9.10.2	Gases that come in direct contact with food or food contact materials, shall demonstrate safety and quality for the intended use.	NA	Other gases are not used.

N°	Reference	IFS requirement	Evaluation	Explanation
123	4.10.1	<p>Risk-based cleaning and disinfection schedules shall be validated, documented and implemented. These shall specify:</p> <ul style="list-style-type: none"> • objectives • responsibilities • the products used and their instructions for use • dosage of cleaning and disinfection chemicals • the areas and timeslots for cleaning and disinfection activities • cleaning and disinfection frequency • Cleaning In Place (CIP) criteria, if applicable • documentation requirements • hazard symbols (if necessary). 	A	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained cleaning and disinfection schedules which are effective to minimise food safety risks. The effectiveness of the cleaning and disinfection measures is verified and justified by methods based on risk assessment. Cleaning activities do not represent a food safety risk.</p> <ul style="list-style-type: none"> • Procedure: "Cleaning and Disinfection" (QM8, 2025-04-02): inspections, ATP testing, SSOPs. • "CIP Clean in Place Policy" (QM8d, 2023-10-14): validation, recipes, operation • Annual CIP validation complete 2024-11-01; results were within acceptance criteria • "Dry Blending Room" (QASP-31, 2025-03-28): work instructions • "Assembly, Cleaning, and Sanitizing Waukeshaw Colloid Mills" (QASP-03, 2025-03-21): work instructions • Post-Cleaning inspections for November 2024 (King 65), January 2025 (Scott 225) <p>Reviewed the procedure of cleaning and disinfection QM8 Edlong Cleaning and Disinfection REV 2 DATED 2022-01-24, including: Sanitation schedules, methods, and frequencies (SSOP), COP, CIP. Periodic verification with ATP and pathogen environmental monitoring swabs PEM. Validation of sanitation as part of prevention of allergen cross-contamination. Protection of other areas during the cleaning. Verification by the PCQI Post-cleaning sanitation inspections. Use of only FG Chemicals. Floor drain cleaning Cleaning procedures Periodic review of the program. Equipment of liquids handling is cleaned after each batch. Dedicated spray dryers are dedicated for dairy and non-dairy lines. Weekly program of production start with non-dairy formulas. Failures shall result in re-sanitizing or re-washing as deemed necessary. Training. Reviewed records of MS: 2025-03-28 QASP 31 (Cleaning the product powder room). SSOP and schedules are reviewed by the sanitation supervisor. PCQI evaluates the effectiveness of sanitation via ATP, CES, PEM, and allergen swabs. The equipment is cleaned and disinfected by the staff.</p> <p>Documents reviewed:</p> <p>CIP Validation: Equipment: Dryer 1 Date: 2025-08-08 Parameters of validation: Pre rinse cycle:</p>

N°	Reference	IFS requirement	Evaluation	Explanation
				<p>Conditions and temperature: Good, 60°F Alkalyne cycle: Pressure, flow rate, alkalinity range, conductivity, chlorine ppm, water used, circulation time. Rinse Cycle: pH of acid: 2.0 uS or conductivity: NA Acidity concentration: .8 oz/gal Amount of water used: NA Amount of acid used: 155 oz Circulation time: 300 sec Solution temperature: start/end: 135/140°F</p> <p>Sanitize cycle Acid sanitizer ppm: 145 (108 to 208) Amount of Product: 65 oz Temperature ambient: 75°F Circulation time: 300 sec Last update: 2025-08-08</p> <p>ATP Verification was reviewed for powder line: 22x all under 20 RLU</p> <p>Reviewed the cleaning procedure of the spray dryer: QM 8d 2025-10-132 Includes NaOH concentration vs temperature, time, flow velocity, pipes of the circuit characteristics, steps of the CIP. Utilities: heat, chemicals, Electrical elements, flow rate, tank level controls, chemical concentration of caustic and acid solutions. CIP Preparation, Proof of rinse Additional guidelines Time of wash cycles for tank and circuits, among others.</p> <p>Reviewed the CIP record for the production saw during the audit: date 2026-03-30, including Dryer (189), time: 90 minutes, concentration of sanitizer: MQ 200 PPM, Dictate 465: 105, execution and verification signatures, equipment ID Cleaned. Value of ATP records reviewed. 13x, all under 20 RLU.</p>
124	4.10.2	Cleaning and disinfection activities shall be implemented and shall result in effectively cleaned premises, facilities and equipment.	A	
125	4.10.3	Cleaning and disinfection activities shall be documented and such records shall be verified by a responsible designated person in the company.	A	
126	4.10.4	Only competent personnel shall perform cleaning and disinfection activities. The personnel shall be trained and retrained to carry out the cleaning and disinfection schedules.	A	Based on the samples reviewed during the evaluation, the company has competent personnel performing cleaning and disinfection and has implemented the necessary trainings for cleaning and disinfection schedules.

N°	Reference	IFS requirement	Evaluation	Explanation
127	4.10.5	The intended use of cleaning and disinfection equipment shall be clearly specified. It shall be used and stored in a way to avoid contamination.	A	Cleaning and disinfection chemicals are clearly labelled, suitable for their intended use and are stored and used appropriately. During the site tour, it has been observed that chemicals are handled in a way that avoids contamination.
128	4.10.6	Safety data sheets and instructions for use shall be available on-site for cleaning and disinfection chemicals. Personnel responsible for cleaning and disinfection activities shall be able to demonstrate their knowledge of such instructions.	A	
129	4.10.7	The effectiveness of the cleaning and disinfection measures shall be verified. The verification shall rely on a risk-based sampling schedule and shall consider, one or several actions, for example: <ul style="list-style-type: none"> • visual inspection • rapid testing • analytical testing methods. Resultant actions shall be documented.	A	
130	4.10.8	Cleaning and disinfection schedules shall be reviewed and modified in the event that changes occur to products, processes or cleaning and disinfection equipment, if necessary.	A	
131	4.10.9	Where a company hires a third-party service provider for cleaning and disinfection activities in production areas, all above-mentioned requirements shall be documented in the service contract.	NA	No external service
132	4.11.1	A waste management procedure shall be documented, implemented and maintained to prevent cross contamination.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a waste and waste water management procedure to avoid cross contamination.
133	4.11.2	All local legal requirements for waste disposal shall be met.	A	
134	4.11.3	Food waste and other waste shall be removed as quickly as possible from areas where food is handled. The accumulation of waste shall be avoided.	A	
135	4.11.4	Waste collection containers shall be clearly marked, suitably designed and maintained, easy to clean, and where necessary, disinfected.	A	
136	4.11.5	If a company decides to separate food waste and to reintroduce it into the feed supply chain, measures or procedures shall be implemented to prevent contamination or deterioration of this material	NA	No use of waste or other NCP for feed supply chain.

N°	Reference	IFS requirement	Evaluation	Explanation
137	4.11.6	Waste shall be collected in separate containers in accordance with the intended means of disposal. Such waste shall be disposed by authorised third-parties only. Records of waste disposal shall be kept by the company.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
138	4.12.1	KO N° 6: Based on risks, procedures shall be documented, implemented and maintained to prevent contamination with foreign materials. Contaminated products shall be treated as non-conforming products.	A	<p>To control and mitigate the risk of foreign material contamination the company uses the following equipment and methods</p> <ul style="list-style-type: none"> • Screens, production rooms where the product is packaged. • Magnets, production rooms where the product is packaged • Brittle materials control <p>For foreign material detectors which are not defined as CCP, the following test pieces and sizes are used:</p> <ul style="list-style-type: none"> • Iron: NA • Non-iron: NA • Stainless steel: NA • Others: NA <p>If no foreign material detection equipment is available. The following preventive measures to mitigate the risk of foreign material contamination have been implemented</p> <ul style="list-style-type: none"> • Screens 20 mesh: dry products • Screens 34 or 40 mesh for spray dryer process • Screens ≤20 mesh for liquid products • Screen 30 mesh for emulsions • Magnets located before each screen • Glass and brittle plastic monthly inspections <p>The procedure includes the validation of effectiveness of the FS and Q program based on customer complaints.</p> <p>CCP: Verification includes physical check and sign-off confirming the Salmonella test negative / absent on CoA of the dairy – derived raw ingredients by PCQI. Validation: sending of representative samples of random dairy – derived ingredients to 3rd party lab for testing of salmonella in minimum 375 g</p> <p>CP: Deviations are escalated to managers/supervisors. No cases. Verification of magnets and sieves by visual observation of FM . Validation of magnets will be an internal force.</p> <p>Reviewed the validation record SOP QAP 1108a dated 2026-02-23 with rare earth magnet (3x) for magnet model 9382105-1-1-01 and 2025-12-12</p> <p>Magnet annual validation by contractor dated 2026-02-09.</p>

N°	Reference	IFS requirement	Evaluation	Explanation
139	4.12.2	<p>The products being processed shall be protected against physical contamination, which includes but is not limited to:</p> <ul style="list-style-type: none"> • environmental contaminants • oils or dripping liquids from machinery • dust spills. <p>Special consideration shall also be given to product contamination risks caused by:</p> <ul style="list-style-type: none"> • equipment and utensils • pipes • walkways • platforms • ladders. <p>If, for technological characteristics and/or needs, it is not possible to protect the products, appropriate control measures shall be implemented.</p>	A	
140	4.12.3	<p>All chemicals within the site shall be fit for purpose, labelled, stored and handled in a way not to pose contamination risks.</p>	A	<p>Reviewed Chemicals control SOP QACS.1510 Rev 6 2014-07-22.</p> <p>Reviewed sanitizers and cleaning chemicals:</p> <p>For contact of product surfaces: sanitizers, chemicals for CIP, cleaners: SN KNG 4542024-11-14 MLTQT 2024-05-15</p> <p>For non-contact surfaces: FB 377, other more.</p>
141	4.12.4	<p>Where metal and/or other foreign material detectors are required, they shall be installed to ensure maximum efficiency of detection to prevent subsequent contamination. Detectors shall be subjected to maintenance to avoid malfunction at least once within a 12-month period, or whenever significant changes occur.</p>	NA	No used Metal or other foreign material detectors
142	4.12.5	<p>The accuracy of all equipment and methods designed to detect and/or eliminate foreign materials shall be specified. Functionality tests of such equipment and methods shall be carried out on a risk-based frequency. In case of malfunction or failure, the impact on products and processes shall be assessed.</p>	A	
143	4.12.6	<p>Potentially contaminated products shall be isolated. Access and actions for the further handling or testing of these isolated products shall only be carried out by authorised personnel.</p>	A	
144	4.12.7	<p>In areas where raw materials, semi-finished and finished products are handled, the use of glass and/or brittle materials shall be excluded; however, where the presence of glass and/or brittle materials cannot be avoided, the risks shall be controlled and the glass and/or brittle materials shall be clean and pose no risks to product safety.</p>	A	

N°	Reference	IFS requirement	Evaluation	Explanation
145	4.12.8	Risk-based measures shall be implemented and maintained for the handling of glass packaging, glass containers or other kinds of containers in the production process (turn over, blow, rinse, etc.). After this process step, there shall be no further contamination risks.	A	
146	4.12.9	Procedure(s) shall be documented, implemented and maintained describing the measures to be taken in case of glass breakage and/or brittle materials. Such measures shall include identifying the scope of goods to be isolated, specifying authorised personnel, cleaning and if necessary, disinfection of the production environment and releasing the production line for continued production.	A	Reviewed last brittle materials 65 king address inventory dated 2026-03-17, and 2026-03-02 of Area A, B, C, D 65 King st address and E, F, G 225 Scott st
147	4.12.10	Breakages of glass and brittle materials shall be recorded. Exceptions shall be justified and documented.	A	
148	4.12.11	Where visual inspection is used to detect foreign materials, the employees shall be trained and operative changes shall be performed at an appropriate frequency to maximise the effectiveness of the process.	NA	No used visual inspections to detect foreign matter.
149	4.12.12	In areas where raw materials, semi-finished and finished products are handled, the use of wood shall be excluded; however, where the presence of wood cannot be avoided, the risks shall be controlled and the wood shall be clean and pose no risks to product safety.	A	
150	4.13.1	Site premises and equipment shall be designed, built and maintained to prevent pest infestation.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
151	4.13.2	<p>Risk-based pest control measures shall be documented, implemented and maintained. They shall comply with local legal requirements and shall take into account, at a minimum:</p> <ul style="list-style-type: none"> • factory environment (potential and targeted pests) • type of raw material/finished products • site plan with area for application (bait map) • constructional designs susceptible for pest activity, for example ceilings, cellars, pipes, corners • identification of the baits on-site • responsibilities, in-house/external • agents used and their instructions for use and safety • frequency of inspections • rented storage if applicable. 	A	<p>External service provider Yes Pest monitoring activities are carried out internally by own employees No Frequency • pest_monitoring_frequency_other Description Every two weeks Inspections include • Rodents • Insects • Birds Last inspection 26.03.2026 The inspection reports show no particular pest activities inside facilities since the last IFS Audit Yes</p> <p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained adequate pest control measures to prevent, monitor and control or eliminate the risks of pest infestation at the site which are in compliance with local legal requirements. PM Program, rev 3, dated 2026-02-02 Last annual assessment for both sites: 2026-01-20, 21. Contractor license: Exp date 2026-12-31 by the Illinois department of public health License of Technician: JPG Exp date 2028-12-31 and TD Exp date 2028-12-31 Pesticide approved list onfile Last two services of 225 Scott site: 2026-03-27 and 2026-03-13, King st: 2026-03-09, 2026-03-13 Trend analysis reviewed KS: 2026 SS: 2026 The site has instructions in case of infestation included in the Pest Management Program.</p>
152	4.13.3	<p>Where a company hires a third-party service provider for pest control, all above-mentioned requirements shall be documented in the service contract. A competent person at the company shall be appointed to monitor the pest control activities. Even if the pest control service is outsourced, responsibilities for the necessary actions (including ongoing supervision of pest control activities) shall remain within the company.</p>	A	

N°	Reference	IFS requirement	Evaluation	Explanation
153	4.13.4	Pest control inspections and resulting actions shall be documented. Implementation of actions shall be monitored and recorded. Any infestation shall be documented and control measures taken.	A	
154	4.13.5	Baits, traps and insect exterminators shall be fully functioning, sufficient in number, designed for purpose, placed in appropriate positions and used in a way to avoid contamination.	A	
155	4.13.6	Incoming deliveries shall be inspected on arrival for the presence of pests. Any findings shall be recorded.	A	
156	4.13.7	The effectiveness of the pest control measures shall be monitored, including trend analysis, to allow timely appropriate actions. Records of this monitoring shall be available.	A	
157	4.14.1	All incoming goods, including packaging materials and labels, shall be checked for compliance with specifications and a determined risk-based monitoring plan. The monitoring plan shall be justified by risk assessment. Records of those inspections shall be available.	A	The company has documented, implemented and, based on the samples reviewed during the evaluation, maintained a risk based inspection plan for all incoming goods, including packaging materials and labels. The inspection plan includes a check against specifications to ensure that only materials meeting the food safety and product quality requirements are accepted. Reviewed example of raw material receiving from controlled temperature trucks: Raw material: X CHED CHS LESS THAN 3 MOS OLD, PO 35565 Date of reception: 2023-02-16 Truck inspection: Clean, odor free, no poison or toxins, free of rodent, insect activity, accepted packaging conditions, free from contamination, stock codes and lot, free of condensate, temperature check (34.4 – between 32 and 45 °F). Contractor: vrns.
158	4.14.2	A system shall be implemented and maintained to ensure storage conditions of raw materials, semi-finished, finished products and packaging materials, correspond to product specifications, and do not have any negative impact on other products.	A	Based on the samples reviewed during the evaluation, the company has allocated storage areas and conditions for raw materials, semi-finished, finished products and packaging materials which are in compliance with specifications. During the site tour no negative impact on food safety and quality has been observed.
159	4.14.3	Raw materials, packaging materials, semi-finished and finished products shall be stored to minimise contamination risks or any other negative impact.	A	
160	4.14.4	Adequate storage facilities shall be available for the management and storage of working materials, process aids and additives. The personnel responsible for the management of storage facilities shall be trained.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
161	4.14.5	All products shall be identified. Use of products shall be undertaken in accordance with the principles of First In/First Out and/or First Expired/First Out.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a process to ensure that purchased materials, work in progress and finished products are used in the correct order, and within the allocated shelf life.
162	4.14.6	Where a company hires a third-party storage service provider, the service provider shall be certified to IFS Logistics or any other GFSI recognised certification standard covering the respective scope of activity. If not, all relevant requirements equivalent to the company's own storage practices shall be fulfilled and this shall be defined in the respective contract.	NA	No external service of storage
163	4.15.1	The conditions inside the vehicles related to the absence of, for example: <ul style="list-style-type: none"> • strange smells • high dust load • adverse humidity • pests • mould shall be checked before loading and documented to ensure compliance with the defined conditions.	A	Based on the samples reviewed during the evaluation, the company has implemented and maintained a process to ensure that all containers and vehicles used for the transportation of food products are designed and suitably constructed for the intended purpose to mitigate any food safety and quality risks.
164	4.15.2	Where goods are transported at certain temperatures, the temperature inside the vehicles shall be checked and documented before loading.	NA	Temperature control is not needed
165	4.15.3	Procedures to prevent contamination during transport, including loading and unloading, shall be documented, implemented and maintained. Different categories of goods (food/non-food) shall be taken into consideration, if applicable.	A	
166	4.15.4	Where goods are transported at certain temperatures, maintaining the appropriate range of temperatures during transport shall be ensured and documented.	NA	Temperature control is not needed
167	4.15.5	Risk-based hygiene requirements for all transport vehicles and equipment used for loading/unloading (e.g. hoses of silo installations) shall be implemented. Measures taken shall be recorded.	A	
168	4.15.6	The loading/unloading areas shall be appropriate for their intended use. They shall be constructed in a way that: <ul style="list-style-type: none"> • the risks of pest intake are mitigated • products are protected from adverse weather conditions • accumulation of waste is avoided • condensation and growth of mould are prevented • cleaning and if necessary, disinfection can be easily undertaken. 	A	

N°	Reference	IFS requirement	Evaluation	Explanation
169	4.15.7	Where a company hires a third-party transport service provider, the service provider shall be certified for IFS Logistics or any other GFSI recognised certification standard covering the respective scope of activity. If not, all relevant requirements equivalent to the company's own transport practices shall be fulfilled and this shall be defined in the respective contract.	NA	No external service of transportation
170	4.16.1	A maintenance plan shall be documented, implemented and maintained, that covers all critical equipment (including transport and storage premises) to ensure food safety, product quality and legality. This applies both to internal maintenance activities and service providers. The plan shall include responsibilities, priorities and due dates.	A	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained an adequate maintenance plan covering premises and equipment (including transport) to minimise food safety risks. Maintenance activities observed during the site tour did not represent a food safety risk.</p> <p>There is a maintenance FSQ Policy QM32 2026-03-02 rev 2 including a schedule, repairs policy (ensuring FS of the product), ATP at the final of the procedure if apply, accounting of parts and tools during an intervention, FG and non FG Lubricans use, detailed maintenance records. Reviewed the schedule</p> <p>PM Are documented in LMB Platform There is a 0068 Blender 3000 lbs Reviewed 2026-03-31. 2025-09-33, 2025-09-29.</p> <p>Jobs: grease application, check electrical system, lubrication, etc.</p> <p>At the final there is a sanitation report checklist answered by Maintenance and Sanitation: Priority status regarding food safety. Product contact surface (no) Brushes used (no) Tools in good conditions Etc.</p>
171	4.16.2	Food safety, product quality, legality and authenticity shall be ensured during and after maintenance and repair work. Records of maintenance and repair work shall be kept.	A	
172	4.16.3	All materials used for maintenance and repair shall be fit for the intended use and shall not pose contamination risks.	A	
173	4.16.4	Failures and malfunctions of premises and equipment (including transport) that are essential for food safety and product quality shall be identified, documented and reviewed to enable prompt actions and to improve the maintenance plan.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
174	4.16.5	Temporary repairs shall be carried out to avoid compromising food safety and product quality. Such work shall be documented and a short-term deadline set for eliminating the issue.	A	Temporary repairs QM32e 2021-11-29 includes measures to avoid contamination of product. Policy or non more than 14 days to definitive repair.
175	4.16.6	Where a company hires a third-party maintenance and repair service provider, all the company requirements regarding material, equipment and operational rules shall be defined, documented and maintained in the service contract, to prevent any product contamination.	A	
176	4.17.1	Equipment shall be suitably designed and defined for the intended use. Before commissioning new equipment, compliance with food safety, product quality, legality, authenticity and customer requirements shall be validated.	A	Based on the samples reviewed during the evaluation, the company is able to ensure that the equipment is suitably designed and specified for the intended use. During the site tour it has been observed that equipment is designed and used to minimise food safety risks. Equipment is in a condition that does not compromise food safety and product quality.
177	4.17.2	For all equipment and utensils which could have an impact on the product, evidence shall be documented to demonstrate compliance with legal requirements. In case no specific legal requirements are in place, evidence shall be available, for example: <ul style="list-style-type: none"> • certificate of conformity • technical specifications • manufacturer's self-declaration to demonstrate that they are suitable for the intended use. 	A	
178	4.17.3	Equipment shall be located to allow effective cleaning, disinfection and maintenance operations.	A	
179	4.17.4	All product equipment shall be in a condition that does not compromise food safety and product quality.	A	
180	4.17.5	In the event of changes to equipment, the process characteristics shall be reviewed to ensure that food safety, product quality, legality, authenticity and customer requirements are complied with.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
181	4.18.1	<p>KO N° 7: A traceability system shall be documented, implemented and maintained that enables the identification of product lots and their relation to batches of raw materials, and food contact packaging materials, and/or materials carrying legal and/or relevant food safety information. The traceability system shall incorporate all relevant records of:</p> <ul style="list-style-type: none"> • receipt • processing at all steps • use of rework • distribution. <p>Traceability shall be ensured and documented until delivery to the customer.</p>	A	<p>During the evaluation, the following traceability test was conducted as initiated by the auditor.</p> <p>Origin of the product sample</p> <ul style="list-style-type: none"> • Selected on site by auditor <p>Finished product Article No. 1415575 Product: "QSO Blanco" Lot number: 0000142421 BBD: April 8, 2026 Production date: Nov 8, 2025 Quantity produced: 2675 Lbs</p> <p>Based on the traceability sample that was used to verify upstream and downstream traceability (from delivered products to raw materials, and vice versa) the given time could be proven; including packaging and mass balance 2.5 hours</p> <p>The following ingredients and packaging material specifications have been checked within the framework of the traceability test Mustard Flow, 2022-01-13 Cheddar Cheese, 2024-02-8 Whey Powder Sweet Protein, 2022-06 Whey Protein concentrate 80%, 2025-09-18 Yeast extract: 2024-02-01 Plastic drum of High Molecular Weight High density Polyethylene 2024-08</p> <p>The result of the traceability exercise during the evaluation has been found compliant Yes</p> <p>The company has a documented, implemented and maintained traceability procedure, which enables the identification of product lots and their relation to batches of raw materials, packaging in direct contact with food, packaging intended or expected to be in direct contact with food. Based on the samples reviewed during the evaluation, traceability is ensured and documented until delivery to the customer. Mass balance: RM: Whey powder EU Cert. Lot: 07-02-2025 Stock code 4024895 Received: 2025-10-17 75 lots from 2025-10-17 to 2025-11-24</p>

N°	Reference	IFS requirement	Evaluation	Explanation
182	4.18.2	The traceability system, including mass balance, shall be tested at least once within a 12-month period or whenever significant changes occur. The test samples shall reflect the complexity of the company's product range. The test records shall demonstrate upstream and downstream traceability (from delivered products to raw materials, and vice versa).	A	The company conducts at least one internal traceability test within a 12 month period which covers the upstream and downstream traceability as well as a mass balance. Reviewed last traceability mock including mass balance: Lot 000013 8565 Product: QSO Blanco SEAS Quantity: 2672.76 Date of the exercise: 2025-05-30 Start: 9:20 Final: 12:01 % traced: 100 Customer located.
183	4.18.3	The traceability from the finished products to the raw materials and to the customers shall be performed within four (4) hours maximum. Test results, including the timeframe for obtaining the information, shall be recorded and, where necessary, actions shall be taken. Timeframe objectives shall be in compliance with customer requirements, if less than four (4) hours are required.	A	
184	4.18.4	Labelling of semi-finished or finished product lots shall be made at the time when the goods are directly packed to ensure clear traceability of goods. Where goods are labelled at a later time, the temporarily stored goods shall have a specific lot labelling. Shelf life (e.g. best before date) of labelled goods shall be defined using the original production batch.	A	
185	4.18.5	If required by the customer, identified representative samples of the manufacturing lot or batch number shall be stored appropriately and kept until expiration of the "Use by" or "Best before" date of the finished products and, if necessary, for a determined period beyond this date.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
186	4.19.1	For all raw materials, a risk assessment shall be performed to identify allergens requiring declarations, including accidental or technically unavoidable cross-contaminations of legally declared allergens and traces. This information shall be available and relevant to the country/ies of sale of the finished products and shall be documented and maintained for all raw materials. A continuously up to date listing of all raw materials containing allergens used on the premises shall be maintained. This shall also identify all blends and formulas to which such raw materials containing allergens are added.	A	<p>QM4 Edlong allergen risk mitigation Rev 3 2021-11-12 Allergens on site: Dairy, Mustard, and Sulfites.</p> <p>Includes: control measures as: Formulation control Specs with declaration of allergens Ingredient management Process control Packaging management Label control Contractor visitors control Transportation Training Recall program Allergens color identification Allergens cleaning validation</p> <p>Example: milk cleaning (target: minus than 1 ppm) Powder process. 17x 2026-03-16 Mustard cleaning 5x Date 2026-03-16</p> <p>Last training in allergens 2026-02-26</p>

N°	Reference	IFS requirement	Evaluation	Explanation
187	4.19.2	<p>Risk-based measures shall be implemented and maintained from receipt to dispatch, to ensure that potential cross contamination of products by allergens is minimised. The potential cross contamination risks shall be considered, related to, at a minimum:</p> <ul style="list-style-type: none"> • environment • transport • storage • raw materials • personnel (including contractors and visitors). <p>Implemented measures shall be monitored.</p>	A	<p>Allergens present at the site</p> <ul style="list-style-type: none"> • Milk • Sulphites • Mustard <p>Mitigation measures in place</p> <ul style="list-style-type: none"> • QM4 Edlong allergen risk mitigation Rev 3 2021-11-12 Allergens on site: Dairy, Mustard, and Sulfites. <p>Formulation control</p> <ul style="list-style-type: none"> • Specs with declaration of allergens • Ingredient management (knowledge of allergen presence in each one) • Packaging management (Separated areas for packaging). • Label control (only labels of the process working). • Contractor visitors control (no introduction of allergens). • Transportation (cleaned) • Training <p>Last training in allergens 2026-02-26</p> <ul style="list-style-type: none"> • Allergens color identification • Allergens cleaning validation Example of cleaning validation: milk cleaning (target: minus than 1 ppm) Powder process. 17x 2026-03-16 Mustard cleaning 5x Date 2026-03-16 <p>The company has documented, implemented, and based on the sample reviewed during the evaluation, maintained a process to control and mitigate the risks of allergen contamination. This includes a risk assessment of allergen cross contamination. The labelling of finished products reviewed during the evaluation is in compliance with relevant legislation in country/ies of destination.</p>
188	4.19.3	<p>Finished products containing allergens that require declarations shall be declared in accordance with legal requirements. Accidental or technically unavoidable cross-contaminations of legally declared allergens and traces shall be labelled. The decision shall be risk-based. The potential cross-contamination with allergens from raw materials processed in the company shall also be taken into account on the product label.</p>	A	

N°	Reference	IFS requirement	Evaluation	Explanation
189	4.20.1	The responsibilities for a food fraud vulnerability assessment and mitigation plan shall be defined. The responsible person(s) shall have the appropriate specific knowledge.	A	
190	4.20.2	A documented food fraud vulnerability assessment, including assessment criteria, shall be documented, implemented and maintained. The scope of the assessment shall cover all raw materials, ingredients, packaging materials and outsourced processes, to determine the risks of fraudulent activity in relation to substitution, mislabelling, adulteration or counterfeiting.	A	<p>Raw material groups/ product groups that were identified as risky in the vulnerability assessment</p> <ul style="list-style-type: none"> • 4 Dairy <ul style="list-style-type: none"> • Cheese - cow's milk <ul style="list-style-type: none"> • Organic / Fairtrade • 15 Others <ul style="list-style-type: none"> • Others - No dairy Organic <ul style="list-style-type: none"> • Degree of processing <p>Criteria that were selected in the vulnerability assessment</p> <p>Severity (fatality, serious illness, product recall, customer complaint, insignificant) Frequency (common, known to occur, could occur, not expected to occur, impossible)</p> <p>Details of the vulnerability assessment (dates, responsibilities, points of discussion, etc.)</p> <p>The Q department and key positions, carried out the analysis dated 2025-10-31), points of analysis and discussion: organic issues (fake organic claims, easy fraud). The suppliers are requested for testing for specific RM).</p> <p>The FS team carries out an annual testing for FF. Example: purity in acetyl thiazole natural. Reviewed CoA dated 2026-03-09</p>
191	4.20.3	A food fraud mitigation plan shall be documented, implemented and maintained with reference to the vulnerability assessment, and shall include the testing and monitoring methods.	A	
192	4.20.4	The food fraud vulnerability assessment shall be reviewed, at least once within a 12-month period or whenever significant changes occur. If necessary, the food fraud mitigation plan shall be revised/ updated accordingly	A	The food fraud mitigation plan is supported by the food safety and product quality management system and is subject to a review within a 12 month period or whenever significant changes occur.
193	4.21.1	The responsibilities for food defence shall be defined. The responsible person(s) shall have the appropriate specific knowledge.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
194	4.21.2	A food defence procedure and plan shall be documented, implemented and maintained to identify potential threats and define food defence measures. This shall include, at a minimum: <ul style="list-style-type: none"> • legal requirements • identification of critical areas and/or practices and policy of access by employees • visitors and contractors • how to manage external inspections and regulatory visits • any other appropriate control measures. 	A	A procedure for food defence has been documented and implemented. Based on the samples reviewed during the evaluation, the food defence mitigation plan has been developed, maintained and is reviewed appropriately. The food defence mitigation plan is supported by the food safety and product quality management system. Procedure QM 13 2026-02-28 Rev 3. Reviewed the last risk analysis dated 2025-09-10. No pending actions.
195	4.21.3	The food defence plan shall be tested for effectiveness and reviewed at least once within a 12-month period or whenever significant changes occur.	A	Last challenge 2025-08-25 about unlabeled containers located in the site. Employees reported them immediately.
196	5.1.1	KO N° 8: An effective internal audit program shall be documented, implemented and maintained and shall ensure, at a minimum, that all the requirements of the IFS Standard are audited. This activity shall be planned within a 12-month period and its execution shall not exceed 15 months. The company shall have a risk assessment in place where activities, which are critical to food safety and product quality shall be audited more frequently. It shall also apply to off-site storage locations owned or rented by the company.	A	The company has documented, implemented and maintained an effective internal audit program which covers all requirements of the IFS Standard. QM 29 V2 dated 2021-12-02 Based on the company's risk assessment, all areas critical to food safety and product quality are internally audited once within a 12 month period. Reviewed schedule 2025, 2026 Reviewed checklist of Auditor W of Customer service auditing 1.1 to 1.3. 2 Findings were raised. Clause 4.6. Closed Clause 4.18 Closed.
197	5.1.2	The auditors shall be competent and independent from the audited department.	A	Last training: Refresh of auditor refresh 2026, dated 2026-03
198	5.1.3	Internal audits shall be documented and results communicated to the senior management and to the persons responsible for the concerned activities. Compliances, deviations and non-conformities shall be documented and communicated to the relevant persons.	A	
199	5.2.1	Site and factory inspections shall be planned and carried out for certain topics, like for example: <ul style="list-style-type: none"> • constructional status of production and storage premises • external areas • product control during processing • hygiene during processing and within the infrastructure • foreign material hazards • personal hygiene. The frequency of inspections shall be based on risks and on the history of previous results.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a programme for site inspections. The programme is suitable for the operations and designed to ensure food safety. QM 29 V2 dated 2021-12-02: Monthly Reviewed the 65 KS 2025-03-25, 225 Scott st: 2026-03-17
200	5.3.1	The criteria for process validation and control shall be defined.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
201	5.3.2	Process parameters (temperature, time, pressure, chemical properties, etc.) which are essential to ensure the food safety and product quality shall be monitored, recorded continuously and/or at appropriate intervals and secured against unauthorised access and/or change.	A	
202	5.3.3	All rework operations shall be validated, monitored and documented. These operations shall not affect the food safety and product quality requirements.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained processes for all rework operations. During the site tour it has been observed that these processes are implemented to minimise food safety risks and ensure traceability.
203	5.3.4	Procedures shall be documented, implemented and maintained for prompt notification, recording and monitoring of equipment malfunction and process deviations.	A	
204	5.3.5	Process validation shall be performed using the collected data that is relevant for food safety and the processes. If substantial modifications occur, a re-validation shall be carried out	A	
205	5.4.1	Measuring and monitoring devices required to ensure compliance with food safety and product quality requirements shall be identified and recorded. Their calibration status shall be recorded. Measuring and monitoring devices shall be legally approved, if required by current relevant legislation.	A	Based on the samples reviewed during the evaluation, the company maintains an up-to-date list of measuring and monitoring devices required to ensure compliance with food safety and product quality requirements. Calibration Policy QM 20 Rev 2 2026-03-02 Lab equipment calibration Reviewed records of calibration: 2026- Jan to March, scales of production area calibration, monthly frequency, external service. pH meter 2027-09-22 quarterly, daily verification. Aw meter daily verification, Annual calibration 2025-04-02 Refractometer daily verification, Annual calibration, 2025-08-22
206	5.4.2	All measuring devices shall be checked, monitored, adjusted and calibrated at defined intervals, in accordance with defined, recognised standard/methods and within relevant limits of the process parameter values. The results shall be documented.	A	All measuring devices reviewed during the evaluation are checked, adjusted and calibrated under a monitoring system, at specified intervals, in accordance with defined recognised standard / methods and within relevant limits of the process parameters values. The results of the checks, adjustments and calibrations are documented.
207	5.4.3	All measuring devices shall be used exclusively for their defined purpose. Where the results of measurements or the status of the device indicate a malfunction, the device in question shall be immediately repaired or replaced. Where a malfunction has been identified, the impact on processes and products shall be assessed to identify whether non-conforming products have been processed.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
208	5.5.1	Compliance criteria to control lot quantity shall be defined. A system on frequency and methodology for quantity control shall be implemented and maintained to meet the legal requirements of the destination country/ies and customer specifications	A	<p>Frequency and methodology of quantity checking Every container. The staff check each finished product container during the filling process.</p> <p>Company uses “e” mark on packaging No</p> <p>During the visit to the production lines, the weighing process was observed. All products are checked one by one by a member of the production line while being weighed on scales assigned to each production line.</p>
209	5.5.2	Quantity control monitoring shall be implemented and recorded, according to a sampling plan which ensures a proper representation of the manufacturing lot. The results from this monitoring shall be compliant with defined criteria for all products ready to be delivered.	A	
210	5.6.1	<p>Testing and monitoring plans for internal and external analyses shall be documented and implemented and shall be risk-based to ensure that product safety, quality, legality, authenticity and specific customer requirements are met. The plans shall cover a minimum of:</p> <ul style="list-style-type: none"> • raw materials • semi-finished products (if applicable) • finished products • packaging materials • contact surfaces of processing equipment • relevant parameters for environmental monitoring. <p>All test results shall be recorded.</p>	A	<p>Internally: the following analyses are performed</p> <p>For each Lot:</p> <ul style="list-style-type: none"> • pH • Moisture • % mesh pass • Aw • Free fatty acids • Titratable acidity • Flash point • Refractive index / brix • Specific gravity • Bulk density <p>Externally: the following analyses are performed</p> <ul style="list-style-type: none"> • APC • Total Coliforms • Salmonella • Listeria • Water test parameters <p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a testing plan for internal and external analyses. Appropriate testing and sampling methods are based on the applicable requirements of ISO/IEC 17025.</p>

N°	Reference	IFS requirement	Evaluation	Explanation
211	5.6.2	Based on risks, the criteria for environmental monitoring program shall be documented, implemented and maintained.	A	<p>List of parameters of environmental monitoring program</p> <ul style="list-style-type: none"> • Salmonella absent • Listeria absent <p>Based on risks, the company has documented and implemented a microbiological environmental monitoring program to reduce the risks of food contamination. Samples reviewed during the evaluation have been found to be compliant with the program. QM40 2021-12-07 2026-01-04 Product 2x: every lot 2026-02-29 Environmental air: Quarterly: 13x 2026-03-23: Inert Surfaces: 16x monthly 2025-12-23: Live surfaces: 4x every two months.</p>
212	5.6.3	Analyses which are relevant for food safety shall preferably be performed by laboratories with appropriate accredited programs/methods (ISO/IEC 17025). If the analyses are performed internally or by a laboratory without the appropriate accredited programs/methods, the results shall be cross-checked with test results from laboratories accredited to these programs/methods (ISO/IEC 17025) at least once within a 12-month period, or whenever significant changes occur.	A	Based on the samples reviewed during the evaluation, analyses that are relevant for food safety are performed by laboratories with appropriate accredited programs/methods (ISO/IEC 17025) or by laboratories whose results are regularly verified by laboratories accredited on these programs/ methods (ISO/ IEC 17025).
213	5.6.4	Procedures shall be documented, implemented and maintained to ensure the reliability of the results from internal analyses, based on officially recognised analysis methods. This shall be demonstrated by ring tests or other proficiency tests.	A	
214	5.6.5	Results of analyses shall be evaluated in a timely manner by competent personnel. Immediate corrections shall be implemented for any unsatisfactory results. Based on risks and legal requirements, the frequency for review of the testing and monitoring plan results shall be defined in order to identify trends. When unsatisfactory trends are identified, the impact on processes and products as well as the need for actions shall be assessed.	A	
215	5.6.6	Where internal analyses or controls are undertaken, these shall be carried out in accordance with defined procedures, by competent and approved personnel, in defined areas or laboratories, using appropriate equipment.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
216	5.6.7	For monitoring of the quality of the finished product, internal organoleptic tests shall be carried out. These tests shall be in accordance with specifications and related to the impact on respective parameters of product characteristics. The results of these tests shall be documented.	A	
217	5.6.8	The testing and monitoring plans shall be regularly reviewed and updated, based on results, changes to legislation or issues that may have an impact on product safety, quality, legality and authenticity.	A	
218	5.7.1	A procedure for quarantine (blocking/hold) shall be documented, implemented and maintained to ensure that only raw materials, semi-finished and finished products, and packaging materials, complying with food safety, product quality, legality, authenticity and customer requirements, are processed and delivered.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for quarantine and release of products.
219	5.8.1	A procedure shall be documented, implemented and maintained for the management of product complaints and of any written notification from the competent authorities – within the framework of official controls –, any ordering action or measure to be taken when non-compliance is identified.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the management of product complaints, of any written notification from the competent authorities and any ordering action or measure to be taken when non-compliance is identified. The procedure includes registration, assessment by competent staff and appropriate actions when necessary. Reviewed procedure QM28 2025-10-20 Rev 2.

N°	Reference	IFS requirement	Evaluation	Explanation
220	5.8.2	All complaints shall be recorded, be readily available and assessed by competent staff. Where it is justified, actions shall be taken immediately.	A	<p>Product complaints within 12 months</p> <p>Total 1</p> <p>From consumers 0</p> <p>From retailers/customers 1</p> <p>From authorities 0</p> <p>Main reasons for complaints from consumers/retailers</p> <ul style="list-style-type: none"> • Black and brown specs in the product. <p>Foreign body complaints (within 12 months) 1</p> <p>Foreign materials with most frequent complaints</p> <ul style="list-style-type: none"> • Particles of product of last lot before of the product (corn base starch). <p>Issue: Black and brown specks in the product Date of the complaint: 2026-08-26 Immediate correction: Return the product and remove the particle by sieve Root cause: The particle was identified previously as corn base starch used in a previous batch schedule Corrective actions: Change of the process to other equipment with better extraction mechanism Effectiveness verification: 2025-10-31</p>
221	5.8.3	Complaints shall be analysed with a view to implementing actions to avoid the recurrence of the deviations and/or non-conformities.	A	
222	5.8.4	The results of complaint data analysis shall be made available to the relevant responsible persons.	A	

N°	Reference	IFS requirement	Evaluation	Explanation
223	5.9.1	<p>KO N° 9: An effective procedure shall be documented, implemented and maintained for the management of recalls, withdrawals, incidents and potential emergency situations with an impact on food safety, product quality, legality and authenticity. It shall include, at a minimum:</p> <ul style="list-style-type: none"> • the assignment of responsibilities • the training of the responsible persons • the decision-making process • the nomination of a person, authorised by the company and permanently available, to initiate the necessary process in a timely manner • an up-to-date alert contact list including customer information, sources of legal advice, available contacts • a communication plan including customers, authorities and where applicable, consumers. 	A	<p>Number of withdrawals performed since the last audit 0</p> <p>Number of recalls performed since the last audit 0</p> <p>Recall and traceability procedure on file QM30 2026-03-02, including a Directory of key contacts, CB notification, etc. Last mock. Incorrect pathogen result of a product. Date of the exercise: 2025-05-30 Start: 9:20 Final: 12:01 % traced: 100 Customer located.</p>
224	5.9.2	<p>The procedure shall be subject to internal testing for recall/withdrawal, by covering the end-to-end process. This activity shall be planned within a 12-month period and its execution shall not exceed 15 months. The outcome of the test shall be reviewed for continuous improvement.</p>	A	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the management of incidents and potential emergency situations with an impact on food safety, quality and legality. The procedure is tested for effectiveness once within a 12 month period.</p>
225	5.10.1	<p>A procedure shall be documented, implemented and maintained for the management of all non-conforming raw materials, semi-finished products, finished products, processing equipment and packaging materials. This shall include, at a minimum:</p> <ul style="list-style-type: none"> • defined responsibilities • isolation/quarantine procedures • risk assessment • identification including labelling • decision about the further usage like release, rework/reprocessing, blocking, quarantine, rejection/ disposal. 	A	<p>The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the management of all non-conforming raw materials, semi-finished products, finished products, processing equipment and packaging materials. This procedure includes all requested topics. Reviewed procedure QM31 2026-02-28 Rev 2.</p>
226	5.10.2	<p>The procedure for the management of non-conforming products shall be understood and applied by all relevant employees.</p>	A	<p>Record of following of NCP Saw during the audit: Dextrose 4021590, lot CDGI11312. The product was handled correctly.</p>
227	5.10.3	<p>Where non-conforming products are identified, immediate actions shall be taken to ensure that food safety and product quality requirements are complied with.</p>	A	
228	5.10.4	<p>Finished products (including packaging) that are out of specification shall not be placed on the market under the corresponding label unless a written approval of the brand owner is available.</p>	A	<p>Reviewed log of NCP 85 in 2026 vs 225 in 2025 No FS events.</p>

N°	Reference	IFS requirement	Evaluation	Explanation
229	5.11.1	A procedure for the management of corrections and corrective actions shall be documented, implemented and maintained for the recording, analysis, and communication to the relevant persons of deviations, non-conformities and non-conforming products, with the objective to close the deviations and/or non-conformities and avoid recurrences via corrective actions. This shall include a root cause analysis, at least for deviations and non-conformities related to safety, legality, authenticity and/or recurrence of deviations and non-conformities.	A	The company has documented, implemented, and based on the samples reviewed during the evaluation, maintained a procedure for the recording and analysis of non-conformities and non-conforming products as well as any potential food safety issue, with the objective to avoid recurrences by preventive and / or corrective actions. QM41 Rev 2 2021-12-02
230	5.11.2	Where deviations and non-conformities are identified, corrections shall be implemented.	A	
231	5.11.3	KO N° 10: Corrective actions shall be formulated, documented and implemented as soon as possible to avoid the further occurrence of deviations and non-conformities. The responsibilities and the timescales for corrective actions shall be defined.	A	Based on the samples reviewed during the evaluation corrective actions are clearly formulated, documented and undertaken as soon as possible to avoid the further occurrence of non-conformities. The responsibilities and the timescales for corrective actions are clearly defined. Examples of CAPA: Date : 2026-03-10 Issue: Impeller damaged on transfer pump and went to colloid mill Immediate correction: Product rejected Root cause: Broken pieces in the interior of the equipment by bad practice to put screens on the inlet and out let of the pump to prevent impeller pieces. Corrective actions: Place on hold several lots to further investigation, , generation of instruction to the operators to put screens in place at inlet and outlet of transfer pumps, pre op and post op checking. Date of the complaint: 2026-08-26 Immediate correction: Return the product and remove the particle by sieve Root cause: The particle was identified previously as corn base starch used in a previous batch schedule Corrective actions: Change of the process to other equipment with better extraction mechanism Effectiveness verification: 2025-10-31
232	5.11.4	The effectiveness of the implemented corrections and corrective actions shall be assessed and the results of the assessment documented.	A	

Annex to the IFS Audit Report

List of key participants

Audit participants					
Name	Position	Opening meeting	On-site evaluation	Documentation review	Closing meeting
Ken Mack	VP Operations	X			X
Marc Hopson	Sr Regulatory Analyst	X			
Ben Siurey	Regulatory Director	X			
Larry Nall	Manufacturing Manager	X	X		X
Ryan Kaeseberg	Maintenance Manager	X			
Chris Vaughn	FSQ Laboratory Supervisor	X	X	X	X
Troy Pingel	Operations Director	X	X	X	X
Kumar Dasadic	Senior Laboratory Analyst	X		X	X
Jingbo Wang	Quality Systems Specialist	X		X	X
Nick Overby	Sanitation Supervisor		X	X	X
Allbert Hernandez	FSQ Manager	X	X	X	X
Lloyd Sapra	COO				X

IFS Scoring System

Result	Explanation	Points
A	Full compliance.	20 points
B (deviation)	Almost full compliance.	15 points
C (deviation)	Part of the requirement is not implemented.	5 points
D (deviation)	The requirement is not implemented.	-20 points
Major (non-conformity)	<p>A Major non-conformity can be issued to any regular requirement (which is not defined as a KO requirement). Reasons for Major rating are:</p> <ul style="list-style-type: none"> • There is a substantial failure to meet the requirements of the standard, which includes but is not limited to food safety and/or the legal requirements of the production and/or destination countries. • A process is out of control which might have an impact on food safety. 	Major non- conformity will subtract 15% of the possible total amount; the certificate cannot be issued.
KO requirement scored with a D (non-conformity)	The requirement is not implemented.	KO non-conformity will subtract 50% of the possible total amount; the certificate cannot be issued.
N/A Not applicable	<p>The requirement is not applicable. N/A can apply to any requirement, except for KO requirements numbers 1, 3 and 5 to 10. The auditor shall provide an explanation in the report.</p>	Not included in the calculation of the total score.

Scoring of a KO requirement

Result	Explanation	Points
A	Full compliance.	20 points
KO B (deviation)	Small part of the requirement is not implemented, with no impact on food safety, legality, and customer requirements.	0 points
C (deviation)		"C" scoring is not possible
D (= KO non-conformity)	Part of the requirement is not implemented.	KO non-conformity will subtract 50% of the possible total amount; the certificate cannot be issued.

Scoring and issue of certificate

Audit result	Status	Company action	Report form	Certificate
Total score is ≥ 95%	Passed at IFS Food Higher Level following the receipt of the action plan	Send completed action plan within four (4) weeks of receiving the action plan with the list of findings.	Report including action plan provides status	Yes, certificate at higher level, 12-month validity. The certificate shall only be issued when the corrections are implemented.
Total score is ≥ 75% and < 95%	Passed at IFS Food Foundation Level after receipt of the action plan	Send completed action plan within four (4) weeks of receiving the action plan with the list of findings.	Report including action plan provides status	Yes, certificate at foundation level, 12-month validity. The certificate shall only be issued when the corrections are implemented.
Maximum one Major and total score is ≥ 75%	Not passed unless further actions taken and validated after follow-up audit	Send completed action plan within four (4) weeks of receiving the action plan with the list of findings. Follow-up audit maximum six (6) months after the audit date.	Report including action plan provides status	Certificate at foundation level, if the Major non-conformity is effectively solved during the follow-up audit. The certificate shall only be issued when the corrections are implemented.
> one Major and/or total score is < 75%	Not passed	Actions and new initial audit to be agreed upon	Report including action plan provides status	No
At least one KO requirement scored with D	Not passed	Actions and new initial audit to be agreed upon	Report including action plan provides status	No